



NATIONAL QUALITY MANAGEMENT SYSTEM

QUALITY POLICY

We, the DILG, imbued with the core values of **Integrity, Commitment, Teamwork and Responsiveness**, commit to **formulate sound policies** on strengthening local government capacities, performing oversight function over LGUs, and providing rewards and incentives.

We pledge to **provide effective technical and administrative services** to uphold excellence in local governance and enhance the service delivery of our Regional and Field Offices **to become trusted partners in nurturing local governments and sustaining peaceful, safe, progressive, resilient, and inclusive communities.**

We commit to continually improve the effectiveness of our Quality Management System compliant with applicable statutory and regulatory requirements and international standards gearing towards organizational efficiency in pursuing our mandate and achieving our client's satisfaction.

We commit to consistently demonstrate a **“Matino, Mahusay at Maaasahang Kagawaran Para sa Mapagkalinga at Maunlad na Pamahalaang Lokal”**.

CORE VALUES



The core of every personnel in DILG.

INTEGRITY

is manifested through consistent practice of decency in behaviour, honesty in all dealings and fairness in discernment



The core value imbedded in working with others, together, as one organization.

TEAMWORK

is that sense of contribution that promotes cooperative and coordinated efforts toward working as on DILG to achieve its purpose of catalyzing excellence in local governance



The core value of every DILG personnel working as a public servant.

COMMITMENT

is that sense of responsibility that each personnel has towards the delivery of DILG's mission and the achievements of its objectives and vision



The core value of the organization in delivering its Programs, Project and Activities to all its interested parties.

RESPONSIVENESS

is that sense of timeliness and accuracy in delivering DILG's services towards the satisfaction of its customers/clients and in compliance with all the relevant requirements.