QUALITY POLICY

We, the DILG, imbued with the core values of **Integrity, Commitment, Teamwork and Responsiveness**, commit to formulate sound policies on strengthening local government capacities, performing oversight function over LGUs, and providing rewards and incentives. We pledge to provide effective technical and administrative services to uphold excellence in local governance and enhance the service delivery of our Regional and Field Offices to become trusted partners in nurturing local governments and sustaining peaceful, safe, progressive, resilient, and inclusive communities.

We commit to continually improve the effectiveness of our Quality Management System compliant with applicable statutory and regulatory requirements and international standards gearing towards organizational efficiency in pursuing our mandate and achieving our client's satisfaction.

We commit to consistently demonstrate a "Matino, Mahusay at Maasahang Kagawaran Para sa Mapagkalinga at Maunlad na Pamahalaang Lokal".

CORE VALUES

**INTEGRITY**

As an individual

The core of every personnel in DILG.

**INTEGRITY**

is manifested through consistent practice of decency in behaviour, honesty in all dealings and fairness in discernment.

**COMMITMENT**

As a public servant

The core value of every DILG personnel working as a public servant.

**COMMITMENT**

is that sense of responsibility that each personnel has towards the delivery of DILG's mission and the achievements of its objectives and vision.

**TEAMWORK**

As part of the organization

The core value imbibed in working together, as one organization.

**TEAMWORK**

is that sense of contribution that promotes cooperative and coordinated efforts toward working as on DILG to achieve its purpose of catalyzing excellence in local governance.

**RESPONSIVENESS**

As an organization

The core value of the organization in delivering its Programs, Project and Activities to all its interested parties.

**RESPONSIVENESS**

is that sense of timeliness and accuracy in delivering DILG's services towards the satisfaction of its customers/clients and in compliance with all the relevant requirements.