MATINO, MAHUSAY AT MAAASAHANG PAGLILINGKOD SA LAHAT NG PANAHON

2020 YEAR-END ACCOMPLISHMENTS
January to November 2020

DILG PLANNING SERVICE
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INTRODUCTION

The year 2020 was a milestone year for the Department of the Interior and Local Government (DILG) as it marked its 30th anniversary as an organization. What made this important milestone more meaningful was the fact that we managed to deliver and perform in accordance with our mandate in the midst of extraordinary and unprecedented adversities that none of us have ever experienced. They undoubtedly tested our capacity and limits but we left an imprint of what the Department and its personnel are all about: Matino, Mahusay at Maaasahan sa anumang panahon at anumang pagsubok.

Early this January, the country has experienced the eruption of Taal Volcano that left a trail of destruction in its path and affected the lives of thousands of families living in the CALABARZON region as they lost their homes and livelihoods to volcanic debris. This was followed by the coronavirus pandemic (COVID-19) that struck the country and presented enormous challenges to our health systems and caused widespread shutdowns, school and business closures and job losses. As if they were not enough, strong typhoons that brought flashfloods and landslides battered most parts of Luzon, thereby affecting thousands of families and caused deaths and damages to crops and properties during the last few months of 2020.

In the face of all these adversities, the Department stood firm and responded to these challenges head-on. With Secretary Eduardo M. Año at the helm, we braced ourselves to the call of public service and performed in a way that is perhaps unprecedented as well. Specifically, we focused our efforts on performing these overwhelming responsibilities through the following:

- Deployed PNP and BFP personnel to strictly enforce/maintain peace and order and public safety, especially in disaster-stricken areas and during the community quarantine while implementing public health measures and quarantine restrictions across the country;
- Spearheaded local response for the management and containment of the pandemic and strict enforcement of prescribed protocols;
- Directed LGUs to heighten pandemic response, disaster preparedness and undertake pre-emptive evacuation.
- Convened their respective Local DRRM Councils and activate their quick response operation centers, as well as undertake evacuation, rescue and emergency medical services, relief distribution and other related actions to those families and individuals affected by the disasters;
- Extended support/assistance in the implementation and monitoring of national directives relative to COVID-19 such as contact tracing, locally
stranded individuals, distribution of social amelioration program, among others;

- Provided its own rescue and relief operations to disaster-hit areas;
- Ensured that local officials are present in their areas of responsibility during calamities and disasters and issued corresponding show cause order for those proven to have neglected their duties at the time of said calamities;
- Investigated and filed cases against erring local officials and uniformed personnel for corruption & complaints for violation of IATF directives and/or for alleged non-distribution of Social Amelioration Program (SAP) benefits.

Also, we continued to carry out the government’s campaign for a whole-of-nation approach in attaining sustainable peace development and at the same time remained steadfast in intensifying peace and order and public safety services to make our communities peaceful, safe and protected especially from criminals and lawless elements. We likewise revised our implementation strategies and key deliverables to cope with the new normal working environment, relying heavily on online platforms and technologies to perform effectively even as we navigated through the challenges and limitations brought about by the pandemic.

Likewise, in compliance to the Supreme Court ruling on the Mandanas-Garcia case that effectively increase the Internal Revenue Allotment (IRA) shares of LGUs, the Department has already conducted preparatory activities such as roundtable discussions/consultation and dialogues with DBM and NEDA and policy studies to come up with strategies on how to proceed with the implementation phase, and even organized itself in a way it can easily transition into the new governance landscape.

This DILG 2020 Year-End Report detailed how we were able to overcome the extraordinary challenges while performing our mandated functions to rapidly deliver the much-needed services to the people. What we went through was not easy by all means, but because of the commitment, dedication and resolve of each and every official and employee of the DILG family, we emerged victorious, “sama-sama sa bagong anyo ng pamamahala at makakaasa kayo sa aming patuloy na matino, mahusay at maaasahang paglilingkod.”
OVERCOMING UNPRECEDENTED CHALLENGES

The extraordinary events that happened this year because of the back-to-back occurrences of natural and man-made disasters have placed the DILG in the forefront of the disaster response and mitigation efforts in view of its overall supervisory functions over LGUs.

Thus, we managed to bridge national and local governments’ efforts towards concerted and harmonized actions in delivering needed services to those affected by the calamities such as rescue and emergency medical services, relief distribution and other related actions. As a result, various initiatives were undertaken to help the people affected by various disasters to get back on their feet and rebuild their lives such as provision of decent housing, jobs and livelihoods.

With regard to the COVID-19 pandemic which led to major disruptions in health care, economic activities, livelihoods and the way of life of the people in general, our efforts were mainly focused on the implementation of various preventive and response measures in compliance to national directives so as to prevent and contain the sharp rise of COVID-19 cases in the country. We also intensified our peace and order and public safety campaigns to make the communities peaceful, safe and protected especially from criminals and lawless elements while implementing public health protocols amid the declared community quarantine.

Department’s Response to Adversities: COVID-19 Pandemic

In early 2020, the coronavirus pandemic (COVID-19) struck the country and caused enormous strain to our health systems. As the infection surges close to half a million, the economy was also affected due to the forced closure of businesses, schools and the suspension of public transport during the Enhanced Community Quarantine (ECQ).

As such, the government has undertaken several key measures to overcome and recover from the pandemic. One of them was the reactivation of the Inter-Agency Task Force on the Management of Emerging Infectious Diseases (IATF-EID) tasked to assess, monitor, contain, control and prevent the spread of COVID-19 in the Philippines.

The Department, as one of the member agencies of the Inter-Agency Task Force on the Management of Emerging Infectious Diseases (IATF-EID), has played significant roles in both the policy-making and operations aspect by ensuring alignment of national and local governments’ efforts against COVID-19. Led by
Secretary Eduardo M. Año, we committed to support the government’s whole-of-nation approach in the fight against COVID-19, which was evident on our membership across the clusters of the NTF, particularly as lead of the Task Groups Contact Tracing (under Response Cluster), TG Governance (under Recovery Cluster) and of the Joint Task Force CoronaVirus Shield (JTF CV Shield with PNP and BFP). In all of the above tasks, our focus was to ensure that LGUs are taking the lead in the government’s fight against COVID-19 and that their actions and decisions are in accordance with the guidance and directives issued by the national government.

At the height of the government’s declaration of public health emergency and imposition of community quarantine through the enactment of Republic Act No. 11469 or “Bayanihan to Heal as One Act” on 24 March 2020, we also monitored the compliance of LGUs with the various preventive and response measures undertaken by the national government pertaining to the containment of COVID-19.

As proof of our commitment to prevent, respond, mitigate and contain the ill-effects of COVID-19 pandemic, we delivered on the following:

**Activation and Operationalization of the DILG National and Regional Emergency Operations Centers**

To facilitate coordination of the various offices in DILG and partner agencies and to effectively monitor LGU response to various national government directives and measures against COVID-19, the DILG National Emergency Operations Center (DILG EOC) and all the DILG Regional, Provincial and HUC Offices were activated and operationalized starting on 14 March 2020 onwards. These EOCs actively engaged in multi-stakeholder coordination, managed information and mobilized resources to support incident operations.

As such, the DILG National EOC has set-up five (5) hotlines dedicated to receive calls from the public pertaining to queries, requests for assistance, complaints and reports of abuses of LGU officials and police personnel. These reports were swiftly relayed to higher management for appropriate policy action and to the government agencies which are mandated to act on such concerns. As of 13 December 2020, the EOC has received a total of 19,042 concerns, 15,000 of which were resolved while 4,033 were referred to the DILG field Offices and other agencies for their appropriate action.

**Issuance and monitoring of policies / advisories in support of national directives**

The Department, since the last week of January 2020 when COVID-19 began to spread in various parts of the world, has formulated and issued a total of 108 policy
directives (54 advisories, 45 memorandum circulars and nine (9) joint memorandum circulars) aimed at directing/enjoining LGUs to undertake steps necessary to prevent and contain its spread across the country.

Among the issuances released by the Department and monitored by our regional were as follows:

a. **Establishment of Local COVID Task Forces (LTFs) and Barangay Health Emergency Response Teams (BHERTs)** (Memorandum Circulars no. 2020-18 (dated 31 January 2020) and 2020-023 (dated 6 February 2020) which provided the expected roles that local chief executives and LGUs in the management of the pandemic in their jurisdictions. As of 13 December 2020, the Department has monitored the organization of 1,710 COVID-19 LTFs while 43,048 barangays have their respective functional BHERTs. 35,031 of these teams have been provided with personal protective equipment (PPE).

a. **Temporary Economic Relief** (Advisory dated 02 April 2020, DILG Memorandum Circular Nos. 2020-084, 2020-085 and 2020-097) requiring LGUs to further mitigate the social, economic, and financial impact of the COVID-19 crisis. In view of these issuances, of the 1,634 cities/municipalities (including BARMM) monitored on the said measures as of end of December 2020, the following number of LGUs have complied:

- On the adoption of suggested fast-track measures prescribed by the Anti-Red Tape Act (ARTA):
  - 1,098 (67%) provided emergency extensions on the validity of permits, licenses, certifications, and other similar authorizations expiring within the period of the State of National Emergency
  - 572 (35%) accepted applications or reports through e-mail and other online platforms
  - 816 (50%) suspended submission of notarized documents
  - 923 (56%) accepted and processed incomplete applications for renewals or requests, subject to completion after a designated period or when conditions normalize
  - 339 (21%) employed an online payment scheme or outsourced payment collection centers for payment of prescribed processing fees

- On the relaxation of imposition of fines and extension, as may be

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deemed feasible, of statutory deadlines and timelines for payment of, various taxes, fees and other charges set by law or local ordinances:

- 1,150 (70%) extended deadline of payment of Real Property Tax (RPT).
- 1,179 (72%) extended deadline of payment of business tax
- 1,184 (72%) extended deadline of payment of fees and other charges
- 1,174 (72%) suspended the application of interest/charges/penalty on local tax duties
- 436 (27%) conducted information dissemination activities on extending the deadline of payments

- 706 (43%) LGUs were provided incentives and/or privileges to taxpayers or business establishments particularly those extending assistance during the COVID-19 crisis
- 1,359 (83%) mobilized their Local Price Coordinating Council (LPCC) and/or monitored price increases of basic and prime commodities through inspections in public/private markets with the help of barangay officials and Non-Government Organizations (NGOs)
- 1,360 (83%) extended relief and/or grant assistance (monetary or in-kind) to ease the burden of constituencies who may be adversely affected by the community quarantine

b. Temporary Shelter / Accommodation and Ensuring the Safety and Protection of Health Workers (DILG Memorandum Circular 2020-072 (11 April 2020) enjoining LGUs to provide protection of public health workers from discrimination. As of 11 December 2020, of the 1,715 LGUs nationwide (including BARMM) monitored on the said measures, the following number have complied with the said policy:

- 46 (57%) provinces and 727 (44%) cities/municipalities provided and/or extended assistance to 5,359 health workers
- 18 (22%) provinces and 410 (25%) cities/municipalities enacted ordinances/executive orders providing/ extending assistance in securing temporary shelter for health workers
- 10 (12%) provinces and 130 (8%) cities/municipalities enacted ordinance/s providing incentives to establishments that provided accommodation for health workers
- 31 (38%) provinces and 714 (44%) cities/municipalities issued ordinances/executive orders and/or other issuances
denouncing/providing sanctions and penalties for discriminatory acts on health workers

**Ensured the implementation of standard health measures and quarantine restrictions**

**Contact Tracing Efforts.** As the lead agency for contact tracing, the Department was tasked to handle the hiring of 50,000 contact tracers. So far, a total of 49,946 (99.9%) contact tracers were hired on contractual basis to augment the contact tracers hired and mobilized by the LGUs. The hired contact tracers have undergone orientation and training to effectively carry out their duties.

Aside from hiring contact tracers, we also monitored the creation of LGU Contact Tracing Teams (CTTs) pursuant to **DILG Memorandum Circular 2020-073** (13 April 2020) which spelled out the conduct of the expanded testing procedures for COVID-19, wherein measures were focused on the Detect, Isolate, Treat, and Reintegrate strategy of the government. This was in accordance with the National Strategy to Defeat COVID-19. As of 13 December 2020, a total of 30,873 contact tracing teams were created in all LGUs nationwide in which 158,514 of the 265,649 members were already trained.

As a result, these contact tracers have successfully traced and assessed a total of 1,869,760 Close Contacts out of the 337,757 Confirmed Cases nationwide. The current ratio for close contact tracing is at 1:6 wherein every 1 active case, the closest 5 contacts should be placed in isolation.

<table>
<thead>
<tr>
<th>Region</th>
<th>No. of Teams Organized</th>
<th>No. of Members</th>
<th>No. of Members Trained</th>
</tr>
</thead>
<tbody>
<tr>
<td>NCR</td>
<td>2,402</td>
<td>11,184</td>
<td>11,184</td>
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<tr>
<td>CAR</td>
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<td>Region II</td>
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<td>7,694</td>
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<td>9,630</td>
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<td>CALABARZON</td>
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<td>MIMAROPA</td>
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<td>Region VII</td>
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<td>Region VIII</td>
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<td>18,619</td>
<td>4,748</td>
</tr>
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<td>Region IX</td>
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<td>19,404</td>
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<td>Region X</td>
<td>3,288</td>
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Management of Returning Overseas Filipinos and Locally Stranded Individuals.

The DILG was tasked to assist the returning Locally Stranded Individuals (LSIs) or foreign nationals and Filipino citizens who intend to return to their place of residence/origin." In view of this, we immediately set-up the Emergency Operations Center - DILG OFW-LSI Operations Desk (EOC-DOOD) and the Locally Stranded Individual Operations Desk to provide technical and administrative services to ensure unhampered transit to their respective residences. As of 10 November 2020, 100% or 308,968 registered LSIs have already returned to their respective places.

Assistance in the full implementation of the Social Amelioration Program. The passage of the “Bayanihan to Heal as One Act” granted the President the special powers to address the COVID-19 pandemic particularly in allocating funds amounting to Php 200 Billion as Social Amelioration Fund (SAP) to aid 18 million low-income families all over the country affected by the community quarantine. LGUs were tapped to assist the Department of Social Welfare and Development (DSWD) in SAP distribution, hence, the DILG issued Memorandum Circular 2020-065 (30 March 2020) prescribing the guidelines for LGUs in the provision of social amelioration measures to the most affected residents of the areas under community quarantine as defined and provided for in DILG-DBM-DOLE-DSWD-DA-DTI-DOF Joint Memorandum Circular No. 1, s. 2020.

As of 3 September 2020, a total of 24,931,851 or 94% of the 26,521,432 target beneficiaries have already been provided with the assistance. This resulted to Php145,648,378,350 (94%) of the allotted Php155,861,270,000 SAP already disbursed to beneficiaries. Also, a total of 1,594 of 1,634 LGUs have submitted their SAP liquidation reports. In BARRM, 100% of the 518,138 beneficiaries have been provided with assistance in the 1st tranche, with 100% of the allotted Php2,135,525,350 already disbursed to the beneficiaries.

Strict Enforcement of Peace and Order and Public Safety

The COVID-19 pandemic constitutes an emergency that threatens national security, thus, law enforcement agencies were mobilized to maintain peace and order and public safety, especially for the strict enforcement of the community quarantine and public health measures across the country. Our Philippine National Police (PNP) and the Bureau of Fire Protection (BFP) joined the Armed Forces of the Philippines

<table>
<thead>
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<th>Region</th>
<th>Number</th>
<th>Number</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Region XI</td>
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<td>Region XII</td>
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<td>14,126</td>
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<td>CARAGA</td>
<td>703</td>
<td>6,264</td>
<td>6,264</td>
</tr>
<tr>
<td>BARMM</td>
<td>989</td>
<td>7,702</td>
<td>3,170</td>
</tr>
<tr>
<td>TOTAL</td>
<td>30,873</td>
<td>265,649</td>
<td>158,514</td>
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</table>
(AFP) and other agencies in the Joint Task Force Corona Virus Shield (JTF CV Shield) for a unified approach in handling the pandemic.

As of the present, JTF CV Shield maintains a total of 3,819 Quarantine/Dedicated Control Points (Q/DCPs) manned by 56,608 personnel composed of PNP, AFP, BFP and PCG personnel. This resulted to a total of 624,248 individuals who were either fined, charged or arrested in violation of imposed curfew by LGUs, 1,020 were arrested for hoarding/ profiteering and manipulation of prices of basic commodities and 18,606 PUVs were apprehended for violation of social distancing.

The PNP also extended relief assistance to the following:

- 1,171,621 indigent families have been assisted/provided with food packs/grocery items and voluntary financial assistance by the PNP’s “Kapwa Ko, Sagot Ko” Adopt a Family Program that reached an amount of Php703,047,873.00 as of 27 November 2020
- 38,917 passengers accommodated/assisted by PNP Libreng Sakay
- Php36,148,566.00 estimated cost of NGO donations for the “Adopt a Community / Neighborhood Program” in support to the “Kapwa Ko, Sagot Ko” Project of the PNP

The BFP, for its part, augmented the efforts of the JTF by providing the general public with decontamination, management of mega testing and treatment facilities and emergency medical services. As of the present, a total of 20,947 personnel have been deployed to various control points in the country. Also, a total of 970 fire trucks, 98 ambulances, 35 rescue and hazmat trucks and 114 service vehicles were deployed to be used during disinfection, infection control activity, Emergency Medical Services (EMS) support and nasopharyngeal swabs (NPS) and oropharyngeal swabs (OPS) specimen collection, among others. The Fire Bureau was also requested to support the operations of the Mega Testing Facility at the Philippine Arena, Sta. Maria, Bulacan and the Mega Treatment and Monitoring facility at the Filinvest Tent, Muntinlupa City. They deployed a total of 282 swabbing personnel, 44 decontamination personnel, 8 EMS and 54 other support personnel as of 01 July 2020.

In relation to the conduct of decontamination activities, a total of 13,253,073 persons benefited from this effort while more than 8.2 million vehicles have been decontaminated at control points as of November 30, 2020. Additionally, 163,756 decontamination activities were carried out in hospitals and other community facilities, including government buildings, police stations, schools, public markets and detention centers. The BFP Emergency Medical Services (EMS) was also utilized in the transport of COVID-19 patients. As such, 5,868 patients have been transported by the
BFP, wherein 2,853 were suspected cases, 583 were probable and 2,432 were confirmed cases.

On the other hand, the Bureau of Jail Management (BJMP) has implemented various safety protocols in its jail facilities and offices in order to prevent and contain COVID-19 spread among the persons deprived of liberty (PDLs) and jail personnel. To date, a total of 4,728 BJMP personnel were deployed to manage administrative and internal security and control functions of jails, while 4,052 personnel serve as the Response Teams which support the functions of the jail.

The e-Dalaw Program was launched to allow PDLs to entertain visitations through the use of video calling/chatting applications online in all jail units nationwide as a mitigation strategy and since the community quarantine made it difficult for their families and relatives to physically visit them. As of October 2020, a total of 111,892 (95.9%) of the total jail population benefitted from the e-Dalaw Program.

Despite these measures, a total of 1,724 PDLs have contracted the virus, of which 1,388 have recovered while 22 died. To ensure the health and safety of the PDLs especially those who are sick, the Jail Bureau established six (6) COVID-19 isolation centers with the support of the International Committee of the Red Cross (ICRC) which are dedicated for isolation and treatment of PDLs and BJMP personnel with COVID-19 cases or related symptoms. These centers, which have combined bed capacities of 918, are currently being occupied by 328 patients. Likewise, a total of 304 isolation areas/centers nationwide with bed capacities for 6,040 patients have been established. Moreover, the Jail Bureau established 10 Local Isolation and General Treatment Areas for COVID-19 cases (LIGTAS COVID Centers) to accommodate patients with mild symptoms.

Also, the Jail Bureau provided necessary intervention programs such as dialogues, information drive, counseling, grieve therapy and others to enhance the psychological well-being of PDLs and personnel. So far, a total of 81,839 PDLs and 4,466 personnel have benefitted from these interventions.

To address the high congestion rate in BJMP jails and contain the COVID-19 outbreak at the same time, paralegal interventions were intensified to reduce jail overcrowding. As such, 55,943 PDLs have been released from January to October 2020, which contributed to the reduction of congestion rate of 418% as compared to last year’s 427%.

Also, in pursuance to the Supreme Court Administrative Circular No. 38-2020, dated 30 April 2020 on the “Reduced Bail and Recognizance as Modes for Releasing Indigent Persons Deprived of Liberty during the Period of Public Health Emergency,
"Pending Resolution of their Cases” the BJMP judiciously released a total of 949 PDLs while 1,913 vulnerable PDLs were released from March 17 to October 31, following the court’s directive. A total of 96 jail facilities were dedicated to facilitate the conduct of mandatory COVID-19 testing to those PDLs due for release from jails.

**Assistance/Support on Women and Children’s Concerns**

The Philippine Commission on Women (PCW) continues to uphold the protection of women from abuse and violence amidst the pandemic. The PCW, through the Inter-Agency Council on Violence Against Women and their Children (IACVAWC) Secretariat, has been responding to inquiries related to VAW and other forms of gender-based violence received through email, social media, mobile calls, and text messages. This is done through its VAW Referral Service wherein the victim-survivors are given the needed assistance in close coordination with concerned service providers which include the PNP, Local Social Welfare and Development Offices (SWDO) and barangay officials. The Referral Service contributes to the Council’s efficient coordination and delivery of necessary interventions for gender-based violence/violence against women (GBV/VAW) victim-survivors.

With regard to the crimes against women and children committed during the period of community quarantine, the following were received and acted upon:

- **8,578** cases of violation against women; and **10,085** cases of violations against children were reported to the PNP since the ECQ was implemented. These cases were being coordinated closely with the LGUs concerned for proper response.
- **6,973** women and **3,411** children were abused during the quarantine and these were either already referred to the Local Social Welfare Development Offices (LSWDO), PNP, National Bureau of Investigation (NBI), medical facilities, legal institutions, courts, NGOs and faith-based organizations for further assistance, and/or issued with Barangay Protection Order (BPO), as applicable.
- **524** inquiries related to VAWC, Sexual Harassment, Rape, and other crimes against women and children were received by PCW and have been forwarded to the concerned agencies for appropriate action.

Additionally, the Department also provided support in the monitoring of violence against women and children (VAWC) cases per barangay, pursuant to the issued advisory, dated 28 May 2020, titled: Monitoring the Incidence of Violence against Women and Children Reported to the Barangays during the COVID-19 Pandemic as well as the Action Taken thereon. From March 16 to September 30, 2020, there have been **6,973** women who were reported to have experienced physical, sexual,
psychological/emotional and economic abuse. These cases have been forwarded to the LSWDO, PNP, NBI, medical facilities, legal institutions, courts, NGOs and faith-based organizations for assistance and appropriate action. Further, the concerned barangays provided necessary assistance and remedies within their capacities, including first aid treatment, rescue and issuance of BPO.

**Investigated and filed cases to erring local officials for alleged corruption and complaints**

To ensure that LGUs and local officials observe transparency and accountability even in the midst of a pandemic, the DILG sought to ensure that the full trust of the public with its local officials are valued. As such, the Department pursued investigations and/or legal actions against erring local for alleged acts of corruption.

The Department has responded to complaints received against Barangay and SK officials on alleged corruption/violation/abuses related to the implementation of community quarantine protocols, relief distribution and the implementation of the Social Amelioration Program (SAP). As of 10 December 2020, a total of 383 complaints against barangay officials were acted upon as follows:

- 169 issued with Show Cause Orders (SCOs)
- 11 referred to the PNP-CIDG or DSWD
- 8 filled before the prosecutor's office
- 30 endorsed to the Office of the Ombudsman or Sangguniang Panlalawigan
- 153 currently being validated by ROs
- 12 requesting reports, comments from concerned official

Similarly, the Philippine National Police - Criminal Investigation and Detection Group (PNP-CIDG) has conducted a total of 367 investigations (from April 1 to December 10, 2020) pertaining to the 782 complaints filed against 505 elected officials and 773 other individuals for alleged abuses/corrupt acts. The following are the status of these cases:

- 270 cases have been filed to the prosecutor's office
  - 31 with probable caused/filed in court
  - 7 convicted with 1 dismissed
  - 61 cases dismissed
- 7 have been endorsed to other agencies
- 19 are under investigation / case build-up
- 71 non-filed cases due to valid reasons
On the other hand, we also filed cases against 89 Punong Barangays for alleged SAP anomalies to the Office of the Ombudsman (OMB), all of which have been preventively suspended by the OMB.

To facilitate complaints against violations/abuses by local officials during the time of the pandemic, we launched the Sumbungan Online Platform, through the Bantay Korapsyon Program wherein 438 complaints were received relative to the COVID-19 response and SAP distribution of the LGUs.2:

- 81 issued with Show Cause Orders / Notice to Explain on the basis of complaints filed relative to the Bayanihan to Heal as One Act and the IATF-EID Guidelines and Protocols
- 357 complaints endorsed to the Department of Social Welfare and Development for being grievances only

Similarly, Regional Offices have received and assessed a total of 3,827 SAP-related complaints.

Other Accomplishments:

Conduct of IEC / Advocacy Campaign and Capacity Development

The DILG explored new ways to reach the local governments and the public as we stepped-up our LGU capacity development and information communication drive through increased digital presence and utilization of the following platforms to raise awareness on relevant information relative to the COVID-19 pandemic:

- **BIDA ang May Disiplina: Solusyon sa COVID-19** - In support of the Department of Health’s BIDA Solusyon campaign, DILG highlights the valuable role of self-discipline in preventing the spread of the virus by refocusing the Disiplina Muna National Advocacy Campaign towards defeating the COVID-19, thus the slogan “Ligtas ang Bayan, Ligtas ang Pamilya”.

- **Kwentuhang Lokal** - a DILG produced showed at Teleradyo aired every Wednesday at 2:00pm to 4:00pm and every Saturday at 5:00pm to 6:00pm. Through the program, the Department managed to make announcements and clarifications to the general public while showing best practices of LGUs in combating COVID-19.

2 BK PMO 2020 Year-End Report.
• **LGUvsCOVID.ph Portal** - An information portal created in cooperation with the DILG, with technical and financial support from The Asia Foundation and financed by the Australian Government. It is intended to give LGUs and communities more access to COVID-19 initiatives, LGU best practices, and relevant and factual information related to the coronavirus, medical facilities, resources/fund utilization, support to frontliners, transportation, community response, IEC materials, and relief assistance, among others. It also features good practices and innovations that LGUs can replicate to help fight COVID-19 and adjust to the new normal.

Efforts to capacitate local governments through online discussion series, several capacity development webinars focused on responding to the COVID-19 crisis were also conducted such as:

• **LISTONG Ugnayan, COVID-19 ay Labanan** - a series of webinar discussions on topics related to the government’s response to COVID-19, bridging information and feedback between national and local leaders and other stakeholders on areas related to the management of the pandemic. Among the topics include:
  - Unpacking the DILG’s Policies on the Fight Against COVID-19 – 202 participants
  - Strengthening DILG’s Response to COVID-19 (LuzViMin Clusters) – 1,184 participants
  - The DILG in the BP2 Program: A Consultation Activity – 136 participants

• **Contact Tracing Training** – a course intended for the 50,000 contact tracers to orient them on the essential skills and tools to effectively investigate and trace COVID-19 cases and close contacts in our communities.

• **Barangay Health Emergency Response Team is our First Responders In Ending N-COV Deseases (BHERT-FRIENDS) Project** - aims to enhance the BHERTS through a retooling, retraining or refresher course on how to manage the COVID-19 in their communities.

The National Youth Commission (NYC), for its part, has provided assistance to the 90 cities and municipalities for the COVID-19 related initiatives were conducted benefitting around 269,058 citizens and these include the following:

• Repacking and distribution of relief goods (including infant formula)
• Distribution of PPEs and personal hygiene kits
- Free printing of modules for students
- Project LODI (learning on distance initiative)
- Mobilization for sustainable backyard gardening; distribution of seeds/seedlings
- Free transportation for frontliners project
- Information dissemination on COVID-19 (printing and distribution of flyers)
- Social media contests for COVID-19 awareness

Department’s Response to Adversities: Natural Disasters

As the country grappled with COVID-19, natural disasters occurred one after another. Taal Volcano in Batangas erupted, followed by four (4) strong typhoons that led to the displacement of families, deaths and damages to properties. Nevertheless, the DILG as Vice Chair for Disaster Preparedness stood at the forefront, mobilizing its personnel and resources for search, rescue and recovery efforts and in the maintenance of peace and order and public safety.

Taal Volcano eruption

The first natural disaster to hit the country this year was the eruption of the majestic Taal Volcano on January 12, 2020, more than four decades since its last eruption in 1977. It left a trail of destruction in its path and affected a total of 191,952 families or 736,802 individuals in Regions III, CALABARZON, and NCR who were forced to evacuate their homes and properties. The accumulated damages in agriculture, property and infrastructure was estimated to be billions worth. The entire CALABARZON was then placed in a state of calamity.

The Department led the response operations as it immediately directed the Governors and LCEs of Central Luzon, NCR and Southern Tagalog to convene their local Disaster Risk Reduction and Management Councils (DRRMCs), activate their quick response operation centers, conduct evacuation of residents living near the perimeter of the volcano and to provide relief goods to those affected by the eruption.

It also mobilized a total of 2,820 PNP and 975 BFP personnel to undertake evacuation, rescue, emergency medical services, relief distribution, road clearing, water rationing and other related actions. Our DILG CALABARZON Regional Office has also facilitated the provision of relief assistance and donation drive to affected families and individuals.
As Taal grew silent, Strong Typhoons Roared and Left a Trail of Destruction

The series of strong typhoons that hit the country has brought tears, despair and chaos to the lives of the people especially as they occurred in the midst of the pandemic. The first typhoon that hit the country was Typhoon Ambo (International name: Vongfong), which made a landfall on Eastern Samar on May 14, 2020 and in six (6) other areas of the country before it finally exited the Philippines. Said typhoon, described as “Yolanda Jr.,” has left four people dead and 169 injured. Damages brought by the typhoon were estimated at around P2 billion and Northern Samar and nine Eastern Samar towns were placed under state of calamity.

Then, towards the last quarter of the year and in a span of three weeks, the country weathered three (3) strong typhoons, namely Typhoons Quinta, Rolly and Ulysses. Typhoon Quinta (International Name: Molave) was a strong tropical cyclone that made its landfall on San Miguel Island, Albay province on October 25, 2020 and swept through three regions afterwards. The typhoon destroyed P1.4 billion worth of crops, livestock and irrigation systems and left at least 13 people dead. This was followed by Typhoons Rolly (International Name: Goni) and Ulysses (International Name: Vamco) which hit the country in November and in just two weeks, have brought devastation to a large swath of Luzon in terms of infrastructures and livelihoods.

DESTRUCTIVE TYPHOONS IN 2020 AND THEIR AFFECTED POPULATION

<table>
<thead>
<tr>
<th>TYphoon</th>
<th>Affected Regions</th>
<th>Number of Affected Individuals / Families</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambo</td>
<td>I, II, III, VIII and CAR</td>
<td>140,147 families equivalent to 578,571 persons</td>
</tr>
<tr>
<td>Quinta</td>
<td>III, CALABARZON, MIMAROPA, V, VI, VII and VIII</td>
<td>209,204 families equivalent to 888,375 persons</td>
</tr>
<tr>
<td>Rolly</td>
<td>II, III, CALABARZON, MIMAROPA, V, VIII, CAR and NCR</td>
<td>522,600 families equivalent to 2,030,130 persons</td>
</tr>
<tr>
<td>Ulysses</td>
<td>I, II, III, CALABARZON, MIMAROPA, V, NCR and CAR</td>
<td>1,174,783 families equivalent to 4,805,907 persons</td>
</tr>
</tbody>
</table>

To respond to these calamities, the Department has provided support and assistance to typhoon-affected areas wherein all its DILG Regional Offices (ROs) were instructed to activate their Disaster Online Reporting and Monitoring System (DORMS) to generate reliable, accurate and timely information about disasters.
also directed the affected LGUs to heighten their disaster preparedness by monitoring all PAGASA weather advisories and bulletins and other online weather-related platforms such as the Met-Hydro Decision Support InfoSystem (Meteopilipinas), Advanced Science and Technology Institute’s (ASTI) Philsensor website, Geohazard Web Portal, among others. They were also advised to prepare for the implementation of pre-emptive protocols, if necessary, especially in areas within the storm surge warning or probable massive flash flooding. The Department likewise deployed a total of 31,933 police personnel (1,129 for TY Quinta, 5,804 for TY Rolly and 25,000 for TY Ulysses) and 10,147 BFP Personnel (for TY Ulysses) for search, rescue and recovery efforts while enforcing at the same time standard health measures.

Relatedly, Show Cause Orders (SCOs) were issued to 10 local chief executives for their absence during the onslaught of Typhoons Rolly and Ulysses.

The Bureau of Fire Protection (BFP), for its part, has immediately activated its Oplan PAGHALASA which alerted fire personnel to conduct “bandidlo” to affected areas, pre-emptive evacuation and monitoring of water level in riverbanks, esteros and dams. The Bureau deployed the following assets in their rescue and retrieval operations:

<table>
<thead>
<tr>
<th>REGION</th>
<th>FIRE TRUCK</th>
<th>RESCUE/HAZMAT TRUCK</th>
<th>AMBULANCE</th>
<th>FS</th>
<th>SRU</th>
<th>EMS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Region 4B</td>
<td>111</td>
<td>0</td>
<td>0</td>
<td>524</td>
<td>261</td>
<td>55</td>
</tr>
<tr>
<td>Region 5</td>
<td>184</td>
<td>3</td>
<td>5</td>
<td>771</td>
<td>98</td>
<td>123</td>
</tr>
<tr>
<td>BARMM</td>
<td>55</td>
<td>3</td>
<td>5</td>
<td>745</td>
<td>37</td>
<td>82</td>
</tr>
<tr>
<td>TOTAL</td>
<td>350</td>
<td>6</td>
<td>10</td>
<td>2,040</td>
<td>396</td>
<td>260</td>
</tr>
</tbody>
</table>
CONTINUING PEACE AND ORDER AND PUBLIC SAFETY SERVICES

The Department, notwithstanding the pandemic and the disasters that hit the country, continued to pursue its peace and order and public safety initiatives via the whole of nation approach, in an effort to protect the citizens from criminals and lawless elements. Thus, we engaged the LGUs, particularly barangays, in extending needed projects and services from the government especially in conflict-affected areas. We also pursued developmental initiatives alongside the conduct of aggressive law enforcement operations against communist terrorist groups (CTGs) to weaken and eventually end their existence.

Campaign to End Local Communist Armed Conflict (ELCAC)

The DILG, as the lead agency in three (3) clusters under the NTF-ELCAC, i.e., Local Government Empowerment (LGE), Basic Services and Sectoral Unification, Capacity-building and Empowerment (SucBem), has accomplished the following:

Local Government Empowerment (LGE) Cluster:

- Monitored the organization of local task forces tasked to integrate and coordinate national efforts to localize the peace initiatives. As of the present, the following number of LGUs have already organized their respective Local Task Forces by level:

NUMBER OF LGUs WITH ORGANIZED LOCAL TASK FORCES ON ELCAC

<table>
<thead>
<tr>
<th>Task Forces on ELCAC</th>
<th>Target</th>
<th>Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regional Task Forces (RTFs)</td>
<td>16</td>
<td>16</td>
</tr>
<tr>
<td>Provincial Task Force (PTF)</td>
<td>82</td>
<td>82</td>
</tr>
<tr>
<td>City/Municipal Task Force (C/MTF)</td>
<td>1,516</td>
<td>1,405</td>
</tr>
<tr>
<td>Barangay Task Force (BTF)</td>
<td>26,004</td>
<td></td>
</tr>
</tbody>
</table>

Source: Philippine National Police

- Implemented the Retooled Community Support Program (RCSP) in the 1,394 target barangays (822 conflict-affected and 515 CSP-cleared) in which 1,331 are on different stages/phases of the RCSP. The top priority regions for the implementation of the RCSP are Regions VI, X, XI, XII and CARAGA.
• Engaged the 44 highly urbanized cities (HUCs) in the campaign for inclusive peace through the Capacitating Urban Communities for Peace and Development (CUCPD) in which 26 of them have already started to utilize the convergence platform of the CUCPD framework for their advocacy campaigns. The following are some of the LGU Best Practices identified through the CUCPD Program:

  • Valenzuela City - Tripartite Council for Labor, a local legislation initiative that created an arbitration committee to hear and settle the grievances related to unfair labor practices in the LGU
  • Malabon City - Integrated Tourism-Livelihood Program for Displaced Vendors integrated the skills training to their local tourism package that provided better employment and business opportunities for those trained in the program
  • Quezon City
    - *Disiplina Muna sa Panahon ng Pandemya*, which is a responsive service delivery that provided services and relief based on the needs of the urban communities
    - On-site Relocation and Distribution of Land Titles in Brgy. Payatas and Brgy. Bagong Silangan
  • Pasig City - *Youth and Good Governance: Young Leaders’ Mentorship Program* with Mayor Vico Sotto advocating for inclusive and transparent governance
  • Taguig City – *Industrial Peace Forum Launch* that promoted the ease of doing business and fair labor practices

• Issued policy guidelines with the subject “**Remedial measures on the Localization of Executive Order No. 70 and all DILG Peacebuilding Initiatives**” (DILG Memo Circular no. 2020-095) so as to provide guidance to the DILG and LGUs on the localization efforts of ELCAC. Said circular outlines the following main points:

  • Integration of the implementation of RCSP in the ongoing initiatives of LGUs against COVID-19
  • Highlights the role of LCEs as Local Crisis Managers (*DILG MC 2020-018*) vis-à-vis as the head of the RCSP Team (*DILG MC 2019-169*).
  • Conduct of information drives on peace and development to include communication of present government’s programs, projects, initiatives, and safety measures against COVID-19.
  • Deepen the role of RCSP Core Team to be a conduit of the LGU and national government on:
    ➢ Implementation of 2020 PAMANA Projects (in partnership with OPAPRU)
➢ Balik Probinsya Program
➢ Continuing COVID-19 rehabilitation and recovery (in partnership with DEPED)
➢ Other national government future amelioration programs and packages

- Conduct of press conferences and media briefings about programs, projects, and initiatives of the Department related to peace and development building and other priorities;

- Jumpstarted the Localization of EO 70 through the development of the Overall Results Framework for EO 70 to serve as blueprint in the complementation, coherence and convergence of all the peace and development efforts from the national government down to the LGUs.

- Developed the Database Profiling Matrix which greatly assisted in identifying areas that needed inclusive interventions to uplift their current condition, as it determines the following important information:
  - List of CTG-affected barangays
  - Geographically Isolated and Disadvantaged Areas (GIDA)
  - Community-Based Monitoring System (CBMS) coverage and data in national repository
  - Performance Challenge Fund (PCF) coverage
  - Governance Audit Report (GAR)

**Basic Services (BS) Cluster**

The Department through its Regional Offices spearheaded the conduct of Baranggay at Serbisyo Caravans to conflict affected barangays in order to bring the government closer to the people. Services were extended with essential services and other social outreach programs thru their LGUs which include medical, dental and surgical services, educational assistance, livelihood and capital assistance, supplemental feeding, agri-services and animal care, infra projects among others in coordination with concerned national government agencies.

Also, a rapid field scoping of primary issues in the 1,388 target barangays was conducted wherein the results were relayed to the DILG’s Regional Offices directing them to “usher and facilitate convergence in the regional level to finally put an end to these issues. Most of the issues that cropped up during the field scoping pertain to low farm output prices, lack or limited access to capital, overlapping claims of ancestral domains, among others.
Of these 1,388 barangays, a total of 822 conflict-affected barangays will benefit from the Support to Barangay Development Program (BDP) in 2021 worth Php16.44 Billion lodged under the Local Government Support Fund (LGSF). The BDP is intended to support the construction of vital infrastructure and other beneficial programs for the communities such as: farm-to-market road, school building, water and sanitation system, health stations, electrification, agricultural, livelihood and technical vocational trainings/project, and assistance to indigent individuals or families (medical, burial, transportation, food, cash for work, and educational).

To ensure that these funds are not misused, the DILG has developed a monitoring and evaluation framework with three (3) subsystems: LGU, External, and DILG monitoring system – which monitors the quality of project, timeliness, project implementation within cost, and completeness of project documentation.

The funding is recorded as trust fund to ensure that this will be used exclusively for the intended purpose wherein the DILG will be regularly monitoring its utilization. For non-infrastructure projects, the Basic Services Delivery Team (BSDT) of the RCSP at the municipal level will monitor the implementation of the same, wherein physical and financial accomplishments will be included in the monthly reporting in the SubayBAYAN. As such, the SubayBAYAN will be enhanced to include the reporting of non-infrastructure projects.

**Sectoral Unification, Capacity-building and Empowerment (SUCBEM) Cluster**

In order to address the sectoral issues in the conflict-affected barangays, the DILG spearheaded various initiatives such as: organize and mobilize a citizen’s movement into provincial, island-wide and national sectoral assemblies through the PPAs of the cluster; provide platform for advocacy and social reforms, validate governance and development gaps of communities and identify needed government interventions to address them, among others. As such, the following activities were undertaken:

- Created the “Campaign Plan for SONA 2020 and Cluster Sustainability Framework” as part of the operationalization of the aims of the cluster.

- Conducted the Joint Sectoral Unification, Capacity-building and Empowerment (SUCBEM) & Local Peace Engagement (LPE) Orientation & Workshop on Organizing Strategic & Development and cluster meetings that resulted in the creation of the Cluster Quick Reaction Team (QRT), Cluster Secretariat and sub-clusters.

- Submitted to the cluster the draft Implementing Rules and Regulations (IRR) of the Magna Carta of the Poor (Republic Act 11291) of 2019. The Magna Carta
underscores the accountability of the Government to “shall establish a system of progressive realization or implementation to provide the requirements, conditions, and opportunities for the full enjoyment or realization of the following rights of the poor, which are essential requirements towards poverty alleviation”.

- Assisted in the handling of sectoral issues such as the Magdalena Housing Project, Pujada Bay (Sitio Taganilao, Brgy. Tamisan, Mati City, Davao Oriental), Nagsama-Samang mga Samahan (NSS) - Payatas Estate District, Quezon City, and Samahan ng Malayang Manggagawa ng Honda - Tanauan City, Batangas.

Aside from these clusters, the Department is also acting as co-lead to three (3) clusters and the following were accomplished:

**Localized Peace Engagement (LPE) Cluster**

The Department, as co-lead of the Localized Peace Engagement (LPE) Cluster along with the Office of the Presidential Adviser on Peace, Reconciliation and Unity (OPAPRU), issued Memorandum Circular 2019-200 (dated 22 Nov 2019) that pertained to the conduct of local peace engagement and on the declaration condemning all forms of atrocities and acts of violence. These guidelines advocate a two-track approach for localization of peace-building efforts, namely Community Consultations and Problem-Solving Sessions and Local Peace Dialogues with CTGs. These tracks shall be undertaken with respect to the local conflict analysis results and feedback on local communities by the RCSP implementers on the ground.

Also, the Department formulated the *Lakbay ng Bayan tungo sa Kapayapaan Roadmap* to jumpstart the Localization of EO 70 and is aimed to ensure sustained peace and prosperity in the communities. We likewise participated in strategic information-sharing activities with international governments and bodies and gained significant pointers on implementing initiatives to combat communist insurgency.

**Peace, Law Enforcement and Development Support (PLEDS) Cluster**

To continue addressing the growing challenges on Communist Terrorist Groups (CTGs), the Department through the PNP, conducted police operations against CTGs that resulted in the following:

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<table>
<thead>
<tr>
<th>Neutralized CTG PSR Listed</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arrested</td>
<td>75</td>
</tr>
<tr>
<td>Killed</td>
<td>26</td>
</tr>
<tr>
<td>Surrendered</td>
<td>303</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Neutralized CTG not PSR Listed</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arrested</td>
<td>291</td>
</tr>
<tr>
<td>Killed</td>
<td>91</td>
</tr>
<tr>
<td>Surrendered</td>
<td>2,526</td>
</tr>
</tbody>
</table>

We also built partnership with LGUs and LCEs that led to a total of 1,416 LGUs⁵ (60 Provinces, 123 Cities and 1,233 Municipalities) issuing resolutions declaring the Communist Terrorist Groups (CTGs) as persona non grata. We likewise established Multi-Agency Quick Response Teams to address CTG problems, drug trafficking and other security concerns.

To effectively support the government’s fight against violent extremism, the Department’s Preventing and Countering Violent Extremism (PCVE) Program crafted a Convergence Document to harmonize DILG’s initiatives in addressing violent extremism as it defines the roles of the attached agencies, DILG field offices and the LGUs in the effort to contain and eradicate the issue. Through the Department’s joint efforts with the PNP and the Armed Forces of the Philippines (AFP), the PCVE Program initiated a workshop with Civil Society Organizations (CSOs) in September to gather updates and best practices in local PCVE implementation and consult them on the Framework and Module Development of the Community-Based Healing and Reconciliation in 6 regional offices and 8 NGAs and CSOs, with 1,500 barangays trained on National Action Plan on Preventing and Countering Violent Extremism (NAP PCVE), National Action Plan on Chemical, Biological, Radiological and Nuclear (NAP CBRN), and Information Awareness on COVID-19 Pandemic.

Likewise, we trained through virtual platform a total of 136 trainers coming from the DILG, BJMP, BFP and PNP Regional Offices on PCVE and CBRN (Chemical, Biological, Radiological or Nuclear) Awareness and Preparedness held in October. Said training apprised participants of the grave security challenges brought about by terrorism and use of weapons of mass destruction and identify strategies and roles of participating agencies in responding to CBRN incidents.

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⁵ As of December 2020
On the capacity development side, a training program entitled “Duyog Kalinaw, Bolos Kalilintad: A Peace Conference on the Advent of Violent Extremism and Terrorism” was conducted by the PNP and attended by 600 Muslim brothers and sisters belonging to Makarano tribes residing in Iligan City and nearby municipalities. Meanwhile, the Philippine Public Safety College (PPSC) conducted a series of PCVE-related webinars which introduced the PCVE and the whole-of-nation approach in eliminating CTGs to a total of 1,807 participants.

Also, we devised new mechanisms to better address the problem on insurgency such as:

- Directed all Police Regional Offices (PROs) to intensify Joint AFP-PNP Internal Security Operations against the CTGs in relation to President Rodrigo Duterte’s pronouncement to launch a “full scale” campaign against them;
- Seminar on Community Anti-Terrorism Awareness (CATA) and Knowing the Enemy (KTE) was conducted as part of the Peace, Law Enforcement and Development Support (PLEDS) Cluster participated by 807 police personnel nationwide; and
- Spearheaded the nationwide Kabataan Kontra Droga at Terrorism (KKDAT) utilizing online virtual conferences for organizing, mentoring, training and to actively involve the youth and student leaders in supporting the advocacy against illegal drugs and terrorism. As of end of November 2020, a total of 6,054 KKDAT Online sessions were conducted nationwide.

E-CLIP and Amnesty Program Cluster

In partnership with the Department of National Defense (DND), the DILG under the Enhanced Comprehensive Local Integration Program (E-CLIP) for Former Rebels, extended various reform and livelihood programs to convince CPP, NPA, and NDF rebels to surrender their firearms to avail of livelihood support from the government. As of the end of November, 2020, the following number of FRs were provided these benefits and assistance since it started in 2018:

<table>
<thead>
<tr>
<th></th>
<th>CY 2018 No. of FRs</th>
<th>Total Amount</th>
<th>CY 2019 No. of FRs</th>
<th>Total Amount</th>
<th>CY 2020 No. of FRs</th>
<th>Total Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>New People's Army</strong></td>
<td>1,159</td>
<td></td>
<td>730</td>
<td></td>
<td>1,413</td>
<td></td>
</tr>
<tr>
<td><strong>Militia ng Bayan</strong></td>
<td>375</td>
<td></td>
<td>522</td>
<td></td>
<td>640</td>
<td></td>
</tr>
<tr>
<td>Immediate Assistance</td>
<td>1,461</td>
<td>21,915,00 0.00</td>
<td>1,104</td>
<td>16,560,00 0.00</td>
<td>1,328</td>
<td>19,920,00 0.00</td>
</tr>
</tbody>
</table>

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Livelihood Assistance | 1,149 | 57,450,00 | 0.00 | 591 | 29,550,00 | 0.00 | 727 | 36,350,00 | 0.00
Reintegration | 1,285 | 26,985,00 | 0.00 | 983 | 20,643,00 | 0.00 | 1,051 | 22,071,00 | 0.00
Firearms Remuneration | 303 | 22,447,48 | 8.00 | 983 | 20,643,00 | 0.00 | 278 | 21,418,51 | 1.40
TOTAL | Php128,797,488.00 | Php87,396,000.00 | Php99,759,511.40

Financial assistance of Php5 Million each was also extended to 41 beneficiary provinces and highly urbanized cities (HUCs) for the construction of halfway houses or facilities to serve as temporary shelters for surrendering FRs and as venues in the conduct of rehabilitation/healing sessions and education/skills training activities for these FRs.

**Strategic Communication Cluster**

In coordination with the Presidential Communication Operations Office (PCOO), we facilitated several teleconferences that addressed the issues and gaps in governance and development, while all IEC materials and communication strategy were translated from the traditional printed media such as leaflets and brochures, to digital media in compliance with the minimum health standards set by the Department of Health.

**Livelihood and Poverty Alleviation Cluster**

The Department has implemented initiatives that highlighted the importance of development planning at the barangay level through the Strengthening the Barangay Development Councils (BDCs) which put premium on fostering community participation and in community-building anchored on mutual responsibility and ownership of strategies that optimize the utilization of resources. Among the efforts undertaken include the following:

- Development, Production and Distribution of Primer on Barangay Development Planning
- Crafting of Policy in the Formulation or updating of the Barangay development Plan
- Signing of Memorandum of Understanding (MOU) with the Department of Social Welfare and Development (DSWD) on the Institutionalization of Community Driven Development (CDD) Approach in Barangay Development Planning Process
Other Accomplishments:

The Bureau of Jail and Management (BJMP) constantly monitored the activities of persons-deprived-of liberty (PDLs) who are suspected members of the CTG to prevent them from initiating radicalization efforts among their fellow PDL.

On the other hand, the PNP monitored the online activities of CTGs pertaining to the spread of communist propaganda.

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Schools being used as recruitment ground for CTG-affiliated organization</td>
<td>174</td>
</tr>
<tr>
<td>Cooperatives/financial institutions/business entities supporting the CTG were profiled nationwide</td>
<td>291</td>
</tr>
<tr>
<td>Groups linked with issues on land/house ownership being agitated by SFOs</td>
<td>82</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Information Operation</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Social media products countering CTG-related activities</td>
<td>61</td>
</tr>
<tr>
<td>Shares garnered</td>
<td>161</td>
</tr>
<tr>
<td>Likes garnered</td>
<td>805</td>
</tr>
</tbody>
</table>

The National Police College (NPC), which is under the PPSC, , revised the Program of Instruction (POI) of Mandatory Training Courses for Commissioned Officers and Orientation on Developing Patriotic Leaders for Government Executives to incorporate sessions on EO 70, RCSP and topics on understanding the communist movement in the Philippines. As of end of November, the following were conducted, including the Orientation on Developing Patriotic Leaders for Government Executives:

COMPLETED CLASSES WITH RCSP MODULE
January to November 2020

<table>
<thead>
<tr>
<th>Course</th>
<th>No. of Classes</th>
<th>Program of Instruction (POI) of Mandatory Training Courses for Commissioned Officers</th>
<th>Orientation on Developing Patriotic Leaders for Government Executives</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>No. of students</td>
<td>No. of Students</td>
<td></td>
</tr>
<tr>
<td></td>
<td>6</td>
<td>304</td>
<td>48</td>
</tr>
<tr>
<td>Public Safety Officer Senior Executive Course (PSOSEC)</td>
<td>11</td>
<td>558</td>
<td>333</td>
</tr>
<tr>
<td>Public Safety Advance Course (PSOAC)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
**Maintenance of Peace and Order**

The Department continued to intensify the various police operations which resulted in quick apprehensions and prosecution of criminals involved in illegal drugs, criminality and other unlawful acts. Thus, major improvement in the national crime situation and a significant drop in the occurrence of crimes were registered during the year. As a result of our efforts and which we are proud of was that the country ranked 12th in the overall index score ranking from out of the 144 countries based on the assessment made by the Gallup Global Law and Order 2020 Index which measured people’s security and personal experience with crime and law enforcement. Surprisingly, the Philippines has tied with countries such as Australia, New Zealand, Poland and Serbia with an index score of 84%. On the same index, we also ranked 4th in the Southeast Asian Region overall index, with only Indonesia, Vietnam and Singapore faring better than us. This is a concrete manifestation that the Administration did not go wrong in putting peace and order on top of its priorities and commitments.

**Improved National Crime Situation**

The PNP registered notable accomplishments in its law enforcement operations in FY 2020 with the significant decrease in the total crime volume and increase in the crime solution efficiency rate and crime clearance efficiency rate as shown in the table below.

**COMPARATIVE STATISTICS OF CRIME VOLUME, CRIME SOLUTION EFFICIENCY (CSE) AND CRIME CLEARANCE EFFICIENCY (CCE) for the period January to November of 2019 vs. 2020**

<table>
<thead>
<tr>
<th>Anti-Criminality Success Indicators</th>
<th>2019</th>
<th>2020</th>
<th>Variance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Crime Volume</td>
<td>455,558</td>
<td>348,933</td>
<td>23% decrease</td>
</tr>
<tr>
<td>Crime Clearance Efficiency (CCE)</td>
<td>92.33%</td>
<td>94.70%</td>
<td>2.37% increase</td>
</tr>
<tr>
<td>Crime Solution Efficiency (CSE)</td>
<td>83.06%</td>
<td>83.73%</td>
<td>0.67% increase</td>
</tr>
</tbody>
</table>
Likewise, the occurrence of Index Crimes (crimes considered serious in nature and occurring with sufficient frequency and regularity that they are considered index to the crime situation in a given area), of the eight (8) focused crimes, namely: murder, homicide, physical injury, rape, robbery, theft, carnapping of motor vehicle and carnapping of motorcycle cases continued to decline, especially during the community quarantine.

**COMPARATIVE STATISTICS OF INDEX CRIMES**
for the period January to November of 2019 vs. 2020

<table>
<thead>
<tr>
<th>Eight Focused Crimes</th>
<th>2019</th>
<th>2020</th>
<th>% Decrease</th>
</tr>
</thead>
<tbody>
<tr>
<td>Crimes Against Persons</td>
<td>28,197</td>
<td>20,345</td>
<td>40% decrease</td>
</tr>
<tr>
<td>Murder</td>
<td>5,767</td>
<td>4,982</td>
<td></td>
</tr>
<tr>
<td>Homicide</td>
<td>1,656</td>
<td>1,224</td>
<td></td>
</tr>
<tr>
<td>Physical Injury</td>
<td>11,645</td>
<td>6,794</td>
<td></td>
</tr>
<tr>
<td>Rape</td>
<td>9,129</td>
<td>7,345</td>
<td></td>
</tr>
<tr>
<td>Crimes Against Property</td>
<td>34,768</td>
<td>17,633</td>
<td></td>
</tr>
<tr>
<td>Robbery</td>
<td>9,236</td>
<td>4,748</td>
<td></td>
</tr>
<tr>
<td>Theft</td>
<td>21,405</td>
<td>10,682</td>
<td></td>
</tr>
<tr>
<td>Carnapping of Motor Vehicles</td>
<td>375</td>
<td>240</td>
<td></td>
</tr>
<tr>
<td>Carnapping of Motorcycles</td>
<td>3,752</td>
<td>1,963</td>
<td></td>
</tr>
<tr>
<td>TOTAL</td>
<td>62,965</td>
<td>37,978</td>
<td></td>
</tr>
</tbody>
</table>

To further deter crimes, the PNP intensified its foot and mobile patrol operations especially in crime-prone areas for the maintenance of peace and order, crime prevention and enforcement of laws and local ordinances. Aside from these, the PNP deployed a total of 30 Tourist Police Units nationwide with 7,108 Police Commissioned Officers (PCOs) and Police Non-Commissioned Officers (PNCOs) tasked to ensure the well-being and safety of tourists in the country.

**Citizens Participation in Peace and Order Campaign**

To further intensify our efforts in the maintenance of peace and order and public safety, we saw the importance of local peace and order institutions as active partners in the peace and order campaign at the grassroots level.
In CY 2020, no other than President Duterte himself presided over the Joint National Peace and Order Council (NPOC) and Regular Regional Peace and Order Council (RPOC) Clusters Meeting on 10 December 2020 via teleconference in order to discuss with them the peace and order concerns of the country, including anti-insurgency measures for the regional clusters. Also, the meetings served as venues to identify strategies which will improve peace and order and public safety in the communities.

We continued to monitor the functionality of the Local Anti-Drug Abuse Councils (ADACs) in view of their critical role in monitoring the illegal drug abuse down to the barangay level. To date, a total of 9,008 (21.42%) of the 39,556 barangays have completed the online assessment of their Barangay Anti-Drug Abuse Council (BADAC) despite the suspension of the Barangay-Based Institution Audit due to the pandemic.

The institutionalization of the Emergency 911 Hotline as the nationwide emergency answering point provides a clear command structure for responsibility and accessibility of national and local emergency service providers. As of 21 November 2020, the following legitimate calls were received and responded to by the 911 hotline:

**Number of Legitimate Calls Received and Responded To**

January to November 2020

<table>
<thead>
<tr>
<th>No. of legitimate calls received and responded to</th>
<th>No. of Calls</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Calls (cases)</td>
<td>16,952</td>
</tr>
<tr>
<td>Police Assistance</td>
<td>4,836</td>
</tr>
<tr>
<td>Fire</td>
<td>2,157</td>
</tr>
<tr>
<td>Medical Assistance</td>
<td>8,603</td>
</tr>
<tr>
<td>Search and Rescue</td>
<td>1,152</td>
</tr>
<tr>
<td>CBRN and Explosive Materials</td>
<td>204</td>
</tr>
<tr>
<td>Non-Emergency Calls (cases)</td>
<td>11,415</td>
</tr>
<tr>
<td>Incomplete Calls</td>
<td>1,650,832</td>
</tr>
<tr>
<td>Fraudulent/Hoax or Prank Calls</td>
<td>1,462,601</td>
</tr>
<tr>
<td>Others</td>
<td>2,539,878</td>
</tr>
<tr>
<td>Abandoned Calls</td>
<td>12,964,890</td>
</tr>
<tr>
<td><strong>GRAND TOTAL</strong></td>
<td><strong>18,646,568</strong></td>
</tr>
</tbody>
</table>

(Source: Emergency Hotline 911, 21 November 2020)

The PNP cannot effectively perform its crime prevention and anti-criminality campaigns if it does not have adequate manpower and equipage. Ultimately, the
successes of its various programs and projects would not have been made possible without these important resources.

For FY 2020, the actual total PNP manpower complement was pegged at 202,850 which is equivalent to 1:494 police personnel to population ratio and therefore exceeded the ideal ratio of 1:500. The breakdown on the PNP personnel by rank is shown in the table below:

<table>
<thead>
<tr>
<th>RANK</th>
<th>AUTHORIZED STRENGTH (including IAS)</th>
<th>ACTUAL</th>
<th>VARIANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Police Commissioned Officers (PCOs)</td>
<td>19,117</td>
<td>15,783</td>
<td>(3,334)</td>
</tr>
<tr>
<td>Police Non-Commissioned Officers (PNCOs)</td>
<td>205,293</td>
<td>193,067</td>
<td>(12,226)</td>
</tr>
<tr>
<td><strong>Total Uniformed Personnel</strong></td>
<td><strong>224,410</strong></td>
<td><strong>208,850</strong></td>
<td><strong>(15,560)</strong></td>
</tr>
<tr>
<td>Cadets</td>
<td>1,100</td>
<td>1,083</td>
<td>(17)</td>
</tr>
<tr>
<td>Permanent Non-Uniformed Personnel (NUP)</td>
<td>13,320</td>
<td>12,015</td>
<td>(1,305)</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>238,830</strong></td>
<td><strong>221,948</strong></td>
<td><strong>(16,882)</strong></td>
</tr>
</tbody>
</table>

To complement the drive for a professionalized, efficient and credible police services, the PNP continues to modernize its move, shoot, communicate and investigate equipment to aid its police personnel in carrying out their duties and functions in countering and preventing crimes and illegal activities and eventually increase its equipment fill-up rate. Under its 2019 PNP Capability Enhancement Program (CEP), the following equipage were procured:

<table>
<thead>
<tr>
<th>PROCUREMENT PROGRAM / PROJECT</th>
<th>QUANTITY</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>TRANSPORTATION EQUIPMENT</strong></td>
<td></td>
</tr>
<tr>
<td>Brand New Utility Truck</td>
<td>34</td>
</tr>
<tr>
<td>High Speed Tactical Watercraft</td>
<td>22</td>
</tr>
<tr>
<td>Pick-up (4x4) (MARKED)</td>
<td>95</td>
</tr>
<tr>
<td>Motorcycle 125cc</td>
<td>581</td>
</tr>
<tr>
<td>Single Engine Turbine Helicopter</td>
<td>3</td>
</tr>
<tr>
<td>EOD/K9 Patrol Vehicle</td>
<td>21</td>
</tr>
<tr>
<td><strong>FIREARMS EQUIPMENT</strong></td>
<td></td>
</tr>
<tr>
<td>9mm Striker Fired Pistol (Lot 2)</td>
<td>10,001</td>
</tr>
<tr>
<td>5.56mm Basic Assault Rifle (Lot 2)</td>
<td>5,767</td>
</tr>
<tr>
<td>7.62mm LIGHT Machine Gun</td>
<td>250</td>
</tr>
<tr>
<td>Cal .50 Heavy Machine Gun</td>
<td>28</td>
</tr>
</tbody>
</table>
Also, under the Capability Enhancement Program (CEP) 2019 balances, the following are the status of the firearms, vehicles and other items procured:

- 2 items (i.e. 82 Patrol Jeep Single Cab 4x2 and 64 VHF Lowband Hand Held Radio) were delivered;
- 3 items (i.e. 8,001 9mm Striker Fired Pistol, 1,389 Tactical Vest Level III-A w/ 2 Upgraded Plates Level IV and 4,488 5.56mm Basic Assault Rifle (BAR);
- 1 item (i.e. 5,233 9mm Striker Fired Pistol (Lot 1) ) terminated contract; and
- 2 items (i.e. 2,208 Enhanced Combat Helmet Level III and 1,254 Combat Helmet Level III-A) were reverted and re-aligned for COVID19 Pandemic fund.

**Internal Cleansing and Reforms of Police Personnel**

The National Police Commission (NAPOLCOM), in view of its operational and administrative control functions over the PNP, has facilitated the adjudication of complaints filed against police personnel. For FY 2020, the Commission received a total 708 complaints in which 584 were already acted upon involving 973 PNP and meted with various penalties as follows:

- 177 dismissed from the service
- 199 demoted in rank
- 71 suspended
- 5 Res Judicata
- 1 reprimanded
- 8 exonerated
- 1 remanded to Summary of Hearing Offices
- 511 dismissed due to justified reasons such as lack of substantial evidence, lack of merit, forum shopping, etc.

Likewise, the Commission monitored the following:

- Compliance of 557 PNP offices/stations/units with previous inspection and audit findings and recommendations;
- Implementation of decisions on 1,099 administrative police cases rendered by the different PNP disciplinary authorities such as PLEBs, Mayors, PNP, and the Commission’s NAB and RABs;
- Alleged involvement of 312 police members in illegal activities, organized crimes and other forms of misbehavior, as culled from 134 reports gathered thru the quad media;
- Establishment and operations of Women and Children Protection Desks (WCPDs) in 428 police stations;
- Alleged involvement of 130 PNP members in human rights violations; and
- PNP’s implementation of checkpoint operations relative to the general community quarantine.

Improved Public Safety Services

Ensuring public safety is one of the major functions of the Department. Despite these challenging times, the Bureau of Fire Protection (BFP) was relied upon to provide effective fire prevention and suppression services as well as emergency medical services, particularly during disasters including responding to COVID-19. On the other hand, the Bureau of Jail Management and Penology (BJMP) continued ensuring the safety and welfare of Persons Deprived of Liberty (PDL) in its custody.

Protecting Communities from Destructive Fires and Other Emergencies

The BFP continued performing its mandated function of inspecting business establishments to determine their compliance to prescribed fire safety standards despite being under the period of state of calamity for majority of the year. This year, the Fire bureau reported the following accomplishment on its fire prevention activities:
### COMPARATIVE STATISTICS ON FIRE PREVENTION ACTIVITIES
January to October 2020

<table>
<thead>
<tr>
<th>No. of establishments inspected (including newly constructed, business establishments, government buildings)</th>
<th>January to October 2019</th>
<th>January to October 2020</th>
<th>Increase of Fire Safety Inspections &amp; Issuances</th>
<th>Variance (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1,958,252</td>
<td>1,968,248</td>
<td>9,996</td>
<td>0.51%</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>No. of establishments re-inspected (including newly constructed, business establishments, government buildings)</th>
<th>January to October 2019</th>
<th>January to October 2020</th>
<th>Increase of Fire Safety Inspections &amp; Issuances</th>
<th>Variance (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>77,172</td>
<td>94,875</td>
<td>17,703</td>
<td>22.94%</td>
<td></td>
</tr>
</tbody>
</table>

| Total | 2,035,424 | 2,063,123 | 27,699 | 1.36% |

<table>
<thead>
<tr>
<th>No. of establishments issued with the following:</th>
<th>January to October 2019</th>
<th>January to October 2020</th>
<th>Increase of Fire Safety Inspections &amp; Issuances</th>
<th>Variance (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Fire Safety Inspection Certificate (FSIC)</td>
<td>1,850,562</td>
<td>1,841,317</td>
<td>-9,245</td>
<td>-0.50%</td>
</tr>
<tr>
<td>‘- Fire Safety Evaluation Certificate (FSEC)</td>
<td>145,141</td>
<td>161,333</td>
<td>16,192</td>
<td>11.16%</td>
</tr>
<tr>
<td>‘- Notice of Disapproval</td>
<td>2,122</td>
<td>4,870</td>
<td>2,748</td>
<td>129.50%</td>
</tr>
<tr>
<td>‘- Notice to Comply</td>
<td>36,692</td>
<td>39,611</td>
<td>2,919</td>
<td>7.96%</td>
</tr>
<tr>
<td>‘- Notice to Correct Violation</td>
<td>246</td>
<td>122</td>
<td>-124</td>
<td>-50.41%</td>
</tr>
<tr>
<td>‘- Abatement</td>
<td>7</td>
<td>6</td>
<td>-1</td>
<td>-14.29%</td>
</tr>
<tr>
<td>‘- Closure Order</td>
<td>0</td>
<td>26</td>
<td>26</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Total Amount of Fire Code Fees Collected</th>
<th>January to October 2019</th>
<th>January to October 2020</th>
<th>Increase of Fire Safety Inspections &amp; Issuances</th>
<th>Variance (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Php1,891,680,311.31</td>
<td>Php2,821,643,448.33</td>
<td>Php929,963,137.01</td>
<td>49.16%</td>
<td></td>
</tr>
</tbody>
</table>

Note: Negative (-) shows decrease in number of activities / percentage.

With regard to its fire suppression services, the Fire bureau conducted various investigations to fire incidents, appearing before courts of law as an expert witness to fire and arson cases and technical person in forensic investigation and methodical...
analysis regarding fire incidents that transpired within their respective area of responsibility.

The consolidated number of fire incidents and their causes were presented in the table below

**CONSOLIDATED CLASSIFICATION OF FIRE CASES NATIONWIDE**
*January to October, 2020*

<table>
<thead>
<tr>
<th>CLASSIFICATION</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2019</td>
</tr>
<tr>
<td>Accidental</td>
<td>11,787</td>
</tr>
<tr>
<td>Natural</td>
<td>117</td>
</tr>
<tr>
<td>Incendiary</td>
<td>187</td>
</tr>
<tr>
<td>Undetermined</td>
<td>86</td>
</tr>
<tr>
<td>Fire cases under investigation</td>
<td>3,828</td>
</tr>
<tr>
<td>Fire cases with negligent acts</td>
<td>333</td>
</tr>
<tr>
<td>Arson cases</td>
<td>90</td>
</tr>
</tbody>
</table>

Meanwhile, the estimated damages amounted to **Php2,895,436,596.32**, a significant decline of **62.43%** compared to the Php7,707,537,789.00 recorded for the same period last year. These incidents rendered **11** firefighters and **100** civilians injured and **84** dead.

In terms of fire causes, the most common per record of the BFP were due to *electrical ignition caused by arcing with 1,586 cases*; followed by *electrical ignition caused by loosed connection with 1,204 cases*; fire incidents caused by *open flame from rubbish fire/bonfire to structural fire with 1,142 cases*; *smoking (lighted cigarette, cigar or pipe) with 838 cases*; and fire incidents caused by *open flame from cooking (LPG/gas stove, firewood) with 749 cases*.

The Fire Bureau likewise conducted the following information awareness campaigns and disseminated efficient fire prevention guidelines with the goal of implementing effective and efficient fire prevention measures in the new normal:

- Fire Prevention Month CY 2020 KICK-OFF Ceremony held at the AFP-GHQ Camp General Emilio Aguinaldo, Quezon City last 02 March 2020
- Re-launching of *Oplan Ligtas na Pamayanan* (OLP) under the New Normal
- Community Relations Officer’s (CRO) Capability Building Webinar
• National Launching of Mobile Business One-Stop Shop (MBOSS) and Turnover of SM donated Firetruck held at the SM Mall of Asia, Pasay City on 21 October 2020
• Printing/Production of various IEC materials, including:
  - 2500 lecture modules for the Constitution of School Emergency Response Team (SERT) to be distributed bureau-wide
  - Video clips on “Alam Nyo Ba Segment” for OLP online/Facebook live
  - Infographics layout/tarpaulin design and poster for Oplan Kaluluwa and Oplan Iwas Paputok

The BFP’s capacity to protect the public and their properties against destructive fires was its primary concern. Thus, the Fire bureau has been hiring personnel to increase its manpower complement and procure additional equipment and facilities.

On the other hand, the Fire Bureau filled-up the quota for recruitment of 3,000 FO1 for FY 2020 and the rest are filled-up for due to promotion of FO1s to the next higher rank, attrition and retirement. For FY 2020, the actual fire officer-to-population ratio was reported at 1:3,681, which was an improvement to last year’s ratio of 1:3,862 but still far from the ideal ratio of 1:2,000.

Safekeeping and Development of District, City and Municipal Jail Inmates

Being mandated to exercise operational control, security and development of Persons Deprived of Liberty (PDLs), the Bureau of Jail Management and Penology (BJMP) was guided by the “The 4G Management Strategy” - Guard the Gate, Guard the Badge, Guard the Purse, and Guard the Life which was best exemplified when the Bureau mitigated the spread of the virus and continued its rehabilitation and humane efforts of PDLs.

In order to better maintain utmost security in all jail facilities, the following preventive measures were undertaken by the Jail bureau:

• Effective and Systematic Jail Management and Operations wherein as of 31 October 2020, there was a significant decrease of 18,928 PDLs or 13.95% in all the Jail Bureau’s 470 facilities nationwide. The decrease is attributed to the suspension of commitment due to the pandemic, speedy disposition of drug cases in relation with the adoption of Plea Bargaining Framework in Drug Cases (A.M. No. 18-03-06 SC), application of R.A. No. 10592, and continuous paralegal interventions. This means that BJMP personnel can now closely monitor the activities of PDLs and enforce rehabilitative programs and corrective activities. This also enabled the roll-out of the Single Carpeta System
across all jails. The system holds data on 167,285 PDL records, of which, 113,459 are active records of the total jail population of PDLs nationwide.

- ** Tightening the Searching Procedures on PDLs and Jail Visitors and Intensified Drug-Clearing Activities** which resulted in 227 visitors and 114 PDL. Out of the total number of violators, there were 10 who were filed with appropriate charges. A total of 79,901 *greyhound operations* and 963 *joint greyhound operations* were conducted in drug-clearing activities.

<table>
<thead>
<tr>
<th>Contraband</th>
<th>Quantity Intercepted Prior Entry to Jail</th>
<th>Quantity Confiscated During Greyhound Operations in Jails</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shabu (in grams)</td>
<td>383.18</td>
<td>26.52</td>
</tr>
<tr>
<td>Marijuana (in grams)</td>
<td>77.70</td>
<td>0</td>
</tr>
<tr>
<td>Drug Paraphernalia</td>
<td>12</td>
<td>849</td>
</tr>
<tr>
<td>Cigarettes (in packs)</td>
<td>2,142</td>
<td>793</td>
</tr>
<tr>
<td>Firearms</td>
<td>0</td>
<td>-</td>
</tr>
<tr>
<td>Ammunition</td>
<td>0</td>
<td>15</td>
</tr>
<tr>
<td>Deadly Weapon</td>
<td>14</td>
<td>6,574</td>
</tr>
<tr>
<td>Cellphones</td>
<td>151</td>
<td>623</td>
</tr>
<tr>
<td>Liquor (in liter)</td>
<td>13</td>
<td>217</td>
</tr>
<tr>
<td>Cash</td>
<td>₱48,550</td>
<td>₱537,322</td>
</tr>
<tr>
<td>Assorted Electronic Devices</td>
<td>25</td>
<td>391</td>
</tr>
</tbody>
</table>

- **Intelligence Gathering to Prevent Jail Incidents** wherein the Bureau ensured that security surveys cover 97% of the operational jails. The Bureau also noted that there is an increase of 6% security surveys recorded (from 387 in 2019 to 411 in 2020) as of 31 October 2020.

- **Oplan Balik Piitan Operation and Collaboration with Law Enforcement Agencies in Recovery and Escape Prevention Efforts** that increased the Jail Bureau’s recovery rate by 19.65% as compared to the same period of
last year (63.68% vs. 83.33%, as of October of 2019 and 2020, respectively. Likewise, BJMP sought the assistance of other agencies in conducting 108 escorting activities of high risk PDLs, 571 intelligence sharing, 139 joint operations, and 143 inter-agency meetings that focused towards escape prevention measures.

<table>
<thead>
<tr>
<th>Oplan Balik Piitan Operation</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>No. of Escape Incidents</td>
<td>13</td>
</tr>
<tr>
<td>No. of Escapees</td>
<td>36</td>
</tr>
<tr>
<td>Escapees Recovered</td>
<td>30</td>
</tr>
<tr>
<td>At-Large PDL</td>
<td>6</td>
</tr>
</tbody>
</table>

The Jail bureau likewise strengthened the management of its jails through stricter implementation of the following policies:

- **Smoke-free Facilities.** Aside from constant reminders and signages, the Jail Bureau conducted smoking cessation counselling and health teaching related to tobacco control programs.

- **Improved food service and food selection for PDLs.** Through the leadership of the National Food Service Council (NFSC) and the Regional Food Service Council (RFSC), the Food Service Council was able to conduct 767 inspections wherein all 432 operational jails have acquired an updated sanitary permits and 1,239 food service staff were able to maintain their medical health certificates, as of end of October 2020.

Likewise, one of the requirements of PDL with drug cases in the application for Plea Bargaining is to undergo drug testing. Qualified PDLs are immediately transferred to the drug rehabilitation facilities upon the issuance of a court order and therefore greatly helped in decongesting our jail facilities. For FY 2020, a total of 34,528 PDLs underwent drug testing in which 175 yielded positive results for the presence of methamphetamine hydrochloride.

In order to intervene with PDL drug users and prevent PDLs from engaging with illegal drugs, the Bureau conducted sessions focused on teaching PDLs on how they can earn livelihood from humane jobs. This method both boosts their confidence and capacitated the PDL to tend for themselves and their families upon release.

A total of 84,714 or 63% PDLs of the total population benefited from livelihood programs initiated by the Bureau, a decline of 32% from 2019 as the outbreak of COVID-19 continued to take its toll on the day-to-day operations of livelihood programs in jails. Nevertheless, the PDLs continued their productions of PPEs consisting of
132,386 face masks, 41,006 face shields, and 11,626 suits. Of this number, 6,601 PPEs and 34,003 face masks were donated to the PNP, BFP, health workers and other frontliners to serve as their contributions in the fight against COVID-19.

In addition to the livelihood assistance, BJMP also offered:

• **College Behind Bars Program** in partnership with the University of Southeastern Philippines (USEP) in BS in Information Technology (with 30 PDLs enrolled) and BS in Agri-Business (with 27 PDLs enrolled)

• **2,770 TESDA Vocational Training** to **13,504** PDLs

Participation in the **Therapeutic Community Modality Program (TCMP)** of the PDLs remains high at an average of **95%** for the period, consistent with the previous year. The program is intended to instill normalcy and maintain good mental health of the PDLs despite the general isolation brought by jail lockdowns.

Aside from TCMP, the following number of PDLs were beneficiaries of medical, dental, telepsychology and telemedicine:

<table>
<thead>
<tr>
<th>Health Services</th>
<th>No. of Services Implemented</th>
<th>No. of PDL Benefited</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical</td>
<td>50,572</td>
<td>126,975</td>
</tr>
<tr>
<td>Dental</td>
<td>4,936</td>
<td>10,583</td>
</tr>
<tr>
<td>Telepsychology</td>
<td>5,264</td>
<td>27,711</td>
</tr>
<tr>
<td>Telemedicine</td>
<td>2,142</td>
<td>12,845</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>62,914</strong></td>
<td><strong>178,114</strong></td>
</tr>
</tbody>
</table>

On the other hand, in terms of providing therapeutic counseling to PDLs with illegal substance use disorder, the Jail bureau implemented the **Katatagan Kontra Droga sa Kumunidad (KKDK) Program** as a mandatory requirement for PDLs who availed the plea bargaining agreement. As of 31 October 2020, the program has **219** KKDK facilitators wherein they conducted **264** counselling sessions for the **195** PDLs.

In order to accomplish the mandate of the Bureau, the BJMP increased its manpower by adding **2,000** newly hired Jail Officer I from the Regular Quota and **119** through attrition. Hence, the actual jail personnel-to-population ratio now stands, from 1:9 in FY 2019 to 1:7 as of the end of October 2020, from but still a far cry from the ideal ratio of 1:3.
<table>
<thead>
<tr>
<th>RANK</th>
<th>AUTHORIZED STRENGTH</th>
<th>ACTUAL</th>
<th>VARIANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jail Officer Rank (JOR)</td>
<td>1,198</td>
<td>1,127</td>
<td>(71)</td>
</tr>
<tr>
<td>Jail Non-Officer Rank (JNOR)</td>
<td>16,201</td>
<td>13,701</td>
<td>(2,500)</td>
</tr>
<tr>
<td>Non-Uniformed Personnel</td>
<td>88</td>
<td>82</td>
<td>(6)</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>17,487</strong></td>
<td><strong>14,910</strong></td>
<td><strong>(2,577)</strong></td>
</tr>
</tbody>
</table>

BJMP procured additional equipment to upgrade and enhance its logistical capability. As of 21 September 2020, we have already received **14** new BJMP Transport Vehicles (BTVs), that increased the lift capability by **18.06%** from previous year’s 53%; **1,000** units of caliber 9mm pistol (Glock 17 Gen4); and **2,000** pairs of handcuffs. We are still waiting for **50** units of rifle within the year to be added to the Jail Bureau’s logistical capability. Likewise an increase of **436** CCTV cameras were installed in **56** jails as a way to adapt to the New Normal.

The Duterte Administration recognized the need to decongest the jail population and therefore allotted with Php2.9 Billion funds for the construction of jail buildings for FY 2019 under the Build, Build, Build Program. This resulted in the reduction in the jail congestion rate, from **427%** (FY 2019) to **335%** (FY 2020). From CYs 2016 to 2019, the Jail Bureau completed **184** of the 316 approved construction projects. For 2020 infrastructure projects, 12 perimeter fences were intended to further strengthen the security in jails. No new jails were constructed during the pandemic.

The status of infrastructure projects of the Jail Bureau is shown at the table below as follows:

**STATUS OF BJMP INFRASTRUCTURE PROJECTS**

as of end of October 2020

<table>
<thead>
<tr>
<th>Status</th>
<th>FY 2018</th>
<th>FY 2019</th>
<th>FY 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>No. of Projects</td>
<td>74</td>
<td>138</td>
<td>12</td>
</tr>
<tr>
<td>On-going</td>
<td>22</td>
<td>84</td>
<td>10</td>
</tr>
<tr>
<td>Completed</td>
<td>52</td>
<td>54</td>
<td>2</td>
</tr>
</tbody>
</table>
CONTINUED PURSUIT FOR GOOD GOVERNANCE

The Department is the primary national government agency mandated to assist the President in the general supervision over LGUs and in strengthening their capacities towards providing effective delivery of basic services to the people. The Department continued to perform its mandate amidst the pandemic and calamities, cognizant that effective governance is key to overcoming and bouncing back from such enormous challenges. Such feat can be gleaned from the way it carried out its regular programs and projects, employing innovative and creative modes of engagement to deliver the needed services to the LGUs.

We also made sure that the interests of all sectors are considered as we perform interventions intended for the welfare of women, youth and the Muslim Filipinos. To ensure that our Department is equipped to deliver development results, we harnessed sustainable improvements and support to our internal workforce by making sure that they are also capacitated, equipped and protected, putting leverage on new mechanisms and digital technologies.

Continued Efforts to Strengthen Local Governments

Road Clearing Operations

Following the first wave of implementation of road clearing in 2019 wherein 1,415 LGUs (out of 1,516) were found to have complied with the directive, the DILG has expanded the implementation of Road Clearing 2.0 in 2020 on barangay implementation and tertiary roads. To give local chief executives sufficient time to focus on addressing the pandemic, the campaign took a backseat until it was resumed in the middle of November.

As of 09 December 2020, a total of 12 cases against local officials related to the conduct of Road Clearing in 2019 were filed in the Office of the Ombudsman.

Conduct of Capacity Development Interventions

Recognizing the crucial role that Barangay Tanods play as “frontliners” in the maintenance of peace and order and public safety in the barangays, the Department initiated the Barangay Tanod Skills Enhancement Project. We were also able to redesign and update the Barangay Tanod Guidebook to serve as useful guide in the performance of their duties, wherein a total of 12,840 copies were printed and are to be distributed to target and non-target barangays before the year ends until the 1st Quarter of 2021. A digitized copy of the guidebook was also made available in the
DILG website for the perusal of all barangays and other stakeholders. E-learning modules were also prepared for the conduct of Online Training of Trainers on Barangay Tanod Skills Enhancement held on December 8-11, 2020.6

On crisis management, we initiated the conduct of a series of activities on *Localizing Crisis Communication: Strategies in Enhancing the Role of Public Information Officers (PIOs)* in Luzon, Visayas and Mindanao attended by a total of 543 participants to further capacitate the PIOs on crisis management and define their roles amid the new normal.7

To assist in contact tracing efforts to curb the spread of COVID-19, we implemented a series of trainings on *Building Resilience of LGUs for the New Normal: Embracing the COVID-19 Contact Tracing Work* to enhance the competencies of contact tracers in their line of work. Overall, 13 training sessions were conducted involving a total of 2,500 contact tracers. On the other hand, the training of the remaining 47,446 contact tracers will be handled by the Department of Health (DOH).

**Provision of Incentives and Awards**

In the light of the ever-increasing demand for local governments to perform better, the Department, through the **Seal of Good Local Governance (SGLG)**, equipped LGUs to become more responsive to the needs of their constituents as it continues to raise the standards for assessing LGUs’ performance in various aspects of governance. In 2019, the landmark “SGLG Act” or Republic Act No. 11292 was signed, institutionalizing the SGLG as a recognition-based award program conferred annually to LGUs that exhibited excellent performance in now 10 from the previous seven (7) governance areas, with the addition of three (3) assessment criteria, namely 1) health compliance and responsiveness; 2) programs for sustainable education; and 3) youth development.

The pandemic, however, prompted the Department to suspend the SGLG 2020 Assessment. But while the assessment was suspended, work zeroed in on the finalization of the SGLG Implementing Rules and Regulations (IRR), integrating all inputs from the members of the Council of Good Local Governance and other stakeholders with the IRR now ready for the Secretary’s approval.8

Coupled with the SGLG is the **Performance Challenge Fund (PCF)**, an incentive fund in the form of financial subsidy given to LGU passers of the SGLG which can be used to fund and implement development programs and projects. Since the

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6 NBOO 2020 Year-End Report.  
7 LGA 2020 Year-End Report.  
8 BLGS 2020 Year-End Report.
PCF was established in 2010, the DILG has already granted a total of 3,618 high performing LGUs with PCF subsidy amounting to **Php5.2 Billion**. Also, a total of 3,804 projects or 93% of the total 4,090 projects have been completed as of end of November 2020.\(^9\)

Since there was no conferment of the SGLG awards this year, the 1 billion budget for the PCF was given up for Covid 19 initiatives of the government, complying with National Budget Circular (NBC) No. 580, dated 22 April 2020 on the adoption of economy measures in the government due to the emergency health situation.\(^10\)

Despite the limitations brought about by the pandemic, various activities proceeded as planned such as the conduct of stakeholder’s dialogue, webinar on the PCF Transition to the SGLG Fund, regional consultation for the PCF Compendium and audio-visual presentation and hands-on training on the PCF website\(^11\) as part of the Department’s advocacy to ensure continued success of the program even as it transitions into the “**SGLG Incentive Fund**” as provided for by the SGLG Act.

Another form of incentive institutionalized by the Department is the **Lupong Tagapamayapa Incentives and Awards (LTIA)** which is given to the Lupong Tagapamayapa for their outstanding contributions to the attainment of the objectives of the Katarungang Pambarangay or the Barangay Justice System, particularly in resolving disputes within the community to avoid premature and unnecessary filing of legal actions in courts. While the assessment and awards conferment under the LTIA were suspended this year, similar to that of the SGLG, 16 Focal Persons have been trained on the LTIA Information System with the latter undergoing the pilot/field testing. Coordination activities were also made with concerned national government agencies relative to the amendment of Executive Order No. 394, series 1997 which established the LTIA.\(^12\)

The Department’s continued monitoring of LGU compliance with the **Full Disclosure Policy (FDP)** has ensured that LGUs keep their constituents informed and updated of how public funds are managed and utilized. Compliance with the FDP is one of the prerequisites in order to pass the Financial Administration Core Assessment Area of the SGLG. As of 3\(^{rd}\) Quarter 2020 posting, a total of 1,503 (72 Provinces, 134 Cities and 1,297 Municipalities) or 98% of the total 1,592 PCMs\(^13\) and 38,746 or 98% of total 39,551 barangays are compliant with the FDP.\(^14\)

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\(^{9}\) PCF Accomplishment Report as of 30 November 2020.

\(^{10}\) Ibid.

\(^{11}\) Ibid.

\(^{12}\) BLGS 2020 Year-End Report.

\(^{13}\) FDP 3\(^{rd}\) Quarter Posting as of 03 December 2020.

\(^{14}\) NBOO 2020 Year-End Report.
Transparency, Accountability and Active People’s Participation

Efforts to strengthen local governance through transparency and citizen engagement were continuously pursued in support to the Philippine government’s commitment to the International Open Government Partnership (OGP). Through the Support for Local Governance Program (SLGP), the Department spearheaded the conduct of interfacing activities of senior government officials with CSOs, citizens, and other stakeholders through the “DAGYAW: Open Government and Participatory Governance Regional Town Hall Meetings”. This initiative was re-branded this year as DAGYAW 2020: Virtual Townhall Meetings to adapt to the new normal, with the objective of providing an open, neutral, and protected space for dialogue on key national and local issues and plans amidst the COVID-19 pandemic. The online event was made available to the public and was attended by various stakeholders from the government and non-government sector across the country.

We also partnered with the Union of Local Authorities of the Philippines (ULAP) for the conduct of a webinar series on Social Services Accessibility through Good Governance and Inclusive Program (SAGIP LGUs) to inform and update LGUs about national policies and strategies to facilitate recovery, protection of vulnerable sectors, and delivery of basic services amid the new normal. Other webinars that we conducted to further improve the capacity of LGUs on local development planning even during the pandemic were the: 1) 3-part webinar series on Promoting Good Local Governance in the Philippines, in partnership with the Philippine Institute for Development Studies (PIDS), to disseminate to LGUs the results of studies conducted by PIDS; 2) Recovery and Rehabilitation Planning and Financing in the Light of COVID-19 to inform LGUs of recovery strategies and priorities that may be adopted to address the pandemic; and 3) four (4) e-Learning Sessions on Local Planning, in partnership with the ULAP and Microsoft Philippines, to apprise LGUs of the new policies, systems, tools and strategies on local planning.

Local governments were also continuously assisted in the formulation of their Comprehensive Development Plans (CDPs). As of end of November 2020, the DILG field offices provided coaching and mentoring on CDP formulation to a total of 151 LGUs. Likewise, barangays were also assisted on development planning through the Primer on Barangay Development Planning in which 5,081 copies have been distributed as of date, and an e-copy was posted at the DILG website, to guide barangays on the basic elements of the process as well as on investment programming and budgeting.

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15 BLGD 2020 Year-End Report.
16 Ibid.
17 NBOO 2020 Year-End Report.
Active people participation in local governance was also advocated by strengthening partnership of LGUs and the DILG with CSOs and local resource institutes (LRIs) through the **Civil Society Organization/Peoples Participation Partnership Program (CSO/PPPP)**. The program involves the conduct of Citizen Satisfaction Index System (CSIS) survey, administered by LRIs, where citizens provide feedback on the quality of service delivery to the LGUs. A total of 6 LRIs and 80 DILG Field Officers were trained in preparation for the CSIS survey but this was discontinued because of the community quarantine. Efforts were then redirected to the development of IEC materials such as the CSIS National and Regional Primer, Handbook for DILG Personnel and Toolkit for LRIs. The CSIS Portal is also undergoing enhancement as well as the CSIS tool to include new indicators and sub-indicators based on the SGLG and added questions concerning COVID-19 response.18

The Department also encouraged the involvement and participation of various stakeholders in the fight against corruption down to the grassroots level through the **Bantay Korapsyon Program**. This initiative paved the way for filing of complaints by concerned stakeholders against *punong barangays*, *barangay kagawads*, city/municipal mayors and vice-mayors, governors and vice-governors, and *sangguniang panlalawigan* members. In CY 2020, the program received a total of 838 corruption-related complaints, 45 of which were found substantial and thus, were endorsed to the Office of the Ombudsman for further evaluation. Also, 10 complaints were referred to said Office for the conduct of lifestyle check, while 30 complaints were endorsed to the Commission on Audit (COA) for further inquiry and/or action.19

The socioeconomic impact of the pandemic has spurred a clamor to push further the administration’s agenda to amend the 1987 Constitution, which is part of the Department’s advocacy under the **Constitutional Reform or CORE** campaign. As Chair of the Inter-Agency Task Force on Federalism and Constitutional Reform, the DILG has been on the frontline since 2019 in various efforts to lobby in Congress the proposed constitutional amendments that will allow for greater regional development, a condition necessary for the country to be better prepared should another pandemic occur in the future. Coordination activities and orientations with the members of Congress were conducted as part of DILG’s continuing effort to solicit support for this advocacy.

Consistent with the intent of the constitutional reform is the impending implementation of the **Mandanas-Garcia Supreme Court Ruling**, which substantially increases the IRA shares of LGUs as it will be computed based on the collections of all national taxes and not just from national internal revenue taxes. This will entail

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18 BLGS 2020 Year-End Report.
19 BK PMO 2020 Year-End Report.
further devolution of certain programs and services which are presently being carried out by the national government, and thus, will have far-reaching implications both at the national and sub-national levels. The DILG, as member of the Inter-Agency Core Technical Working Group (TWG), assisted in the preparation and finalization of the proposed Executive Order (EO) on full devolution of certain functions of the Executive Branch to the LGUs as a result of the Mandanas Ruling. Initial activities were conducted such as Roundtable Discussion to gather insights on DILG strategic directions and operational implications of the SC Ruling, assessment of DILG and LGU readiness, policy studies, internal consultations on the transition roadmap, and other preparatory activities in coordination with LGUs and concerned oversight agencies.\(^{20}\)

To mobilize efforts of the Department in preparation for this scenario, a DILG Transition Management Committee with four (4) Sub-Committees was created that will be tasked to prepare, among others, the following: 1) DILG Transition Plan; 2) capacity building program for LGUs; and 3) pertinent policies, communications and advocacy strategies to smoothen transition to the adoption of full devolution in FY 2022.

To prepare LGUs in managing local revenue increases that will be brought about by the Mandanas Ruling, we conducted a series of activities under the Mentoring for Optimal Leadership and Development (MOLD the NEOs) in 2020 as part of our continuing intervention under the Newly-Elected Officials (NEO) Program, where we mentored 12 LGUs. The Regional Offices likewise conducted various capacity development activities under the Specialized Local Government Modules. We were also able to develop six (6) modules for the NEO Online: LGU Guide to Action, also known as the Good Local Governance 101, in which 103 LGUs have been trained during the conduct of said session.\(^{21}\)

Under the program, the initial NEO Executive Coaching Session was held and attended by 48 participants. To make the session more relevant to the times, we also conducted a series of executive coaching sessions dubbed as L!stong Ugnayan, COVID-19 ay Labanan, L!stong Ugnayan (Executive Coaching Session on COVID-19) for Barangays, an online Talakayan series that aims to enhance the competency of local elected officials and local functionaries, including barangay officials and equip them with knowledge on a wide range of issues relative to the COVID-19 crisis.\(^{22}\)

Lastly, in celebration of the 29th Anniversary of the Local Government Code of 1991, the Department conducted the Philippine Local Government Forum, a series of sessions held within the month of October. With the theme Strengthening Good

\(^{20}\) From BLGD Presentation during MANCOM Meeting for November 2020.
\(^{21}\) LGA 2020 Year-End Report.
\(^{22}\) Ibid.
Local Governance towards Sustainable and Resilient Filipino Communities*, the open forum focused on sharing relevant knowledge in improving local actions. A total of 760 participants from 240 LGUs attended the opening session, while the concluding session was attended by 1,212 participants.23

Streamlining of Regulatory Services

The signing of the Ease of Doing Business and Efficient Delivery of Government Services Act of 2018 or Republic Act 11032 has provided the impetus for a more conducive local business environment for the private sector by simplifying further business and non-business transaction requirements and streamlining current systems and procedures of government services. Through the Improving LGU Competitiveness and Ease of Doing Business (EODB) Program, we further advocated and helped LGUs put in place the provisions of the EODB law such that they continue to improve on their regulatory services and promote private sector participation in the delivery of basic services, most especially during this time when businesses and individuals are recovering from the effects of the pandemic.

The imposition of mobility restrictions and community quarantines to prevent the spread of COVID-19 meant reduced economic activities, hence internet connectivity has become a necessity because of the pandemic, with most people going online to communicate, work, study, and do business. To address this concern, the DILG, along with the Department of Information and Communications Technology (DICT), Department of Public Works and Highways (DPWH), Department of Human Settlements and Urban Development (DHSUD), Department of Transportation (DOTr), Civil Aviation Authority of the Philippines (CAAP), Department of Health (DOH), and the Food and Drug Administration (FDA), issued Joint Memorandum Circular No. 01, series of 2020 (dated 23 July 2020) on the Streamlined Guidelines for the Issuance of Permits, Licenses, and Certificates for the Construction of Shared Passive Telecommunications Tower Infrastructure (PTTIs) to streamline requirements and reduce procedural delays in securing necessary permits for common towers. This is in line with the President’s directive to improve digital infrastructure in the country.

In compliance to this policy, we monitored on a weekly basis the LGUs’ inventory of approved and pending applications for permits, licenses and clearances from telecommunications companies. As of 09 December 2020, there are already 441 cities and municipalities with 2,244 approved permits/clearances of telephone companies, while there are 723 pending permits/clearance of telephone companies in 243 cities and municipalities. Local governments are also requested to submit their inventory of possible areas for the construction of shared Passive Telecommunications Tower

23 Ibid.
Infrastructure (PTTIs), as well as verification/clarification on pending applications per reports submitted by Globe and Smart communications companies.\(^24\)

Also part of our streamlining efforts is the continued monitoring of LGUs’ compliance with the Revised Standards in **Processing of Business Permits and Licenses** in all Cities and Municipalities (*DILG-DICT-DBM Joint Memorandum Circular 01-2016*). As of 11 December 2020, **1,300 or 85.75%** of the 1,516 cities and municipalities (except those in the BARMM) are fully compliant with the new standards of the BPLS for both new and renewal of business applications. Further, a total of **1,547,912** business establishments have registered in 2020, wherein a total of **Php58.8 Billion** were collected from business taxes, fees and charges nationwide.\(^25\)

Another relevant policy issued by the Department is the Guidelines on **Promoting Local Economic Development and Investment Promotion (LEDIP)** and Establishment of LEDIP Office/Unit in all provinces, cities and municipalities (*DILG MC No. 2020-167*) which seeks to expand the role of LEDIP Officers (LEDIPOs) in local economic development and clearly define the role of LEDIP office/unit and its composition. The signing of this policy coincided with the conduct of LEDIP Forum on 09 December 2020 which served as an avenue to engage the public, business and non-government sectors in addressing economic concerns and create better investment conditions to bolster local economic growth and development.\(^26\)

As part of advocacy on EODB, we spearheaded the conduct of a series of webinars on **“Accelerating Growth and Advancement of LGUs (ANGAT LGUs)”** held within the months of September and October 2020 attended by a total of 1,039 LGUs wherein national and local governments and private sector partners engaged in meaningful dialogues to share policy initiatives, knowledge and innovative practices in transitioning to the new normal related to economic development. Also, a total 500 LGUs attended the annual **“EODB Forum”** held on 11 November 2020 to update LGUs on new national government policies in support to the resumption of local businesses for recovery and ease of doing business under the new normal. We also supported the annual **“Digital Governance Awards”** in collaboration with the DICT and the National ICT Confederation of the Philippines (NICP) where 43 LGUs were recipients of awards in different categories. Various knowledge management products /e-learning materials were also developed and printed to further capacitate the LGUs and partner stakeholders especially during the pandemic where face-to-face learning activities are still prohibited.\(^27\)

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\(^{24}\) BLGD Update on Telcos Report, as of 09 December 2020.  
\(^{26}\) EODB Narrative Report as of November 2020.  
\(^{27}\) Ibid.
Moreover, our capacity building activities on EODB initiatives have resulted to: 1) 169 LGUs oriented and capacitated on EODB package; 2) 105 LGUs oriented on the promotion of electronic Business Permit and Licensing System (e-BPLS); 3) 131 LGUs capacitated on streamlining of Building Permit and Certificate of Occupancy (BPCO); 4) 150 LGUs oriented and capacitated on the Integration of Barangay Clearance in LGU Permitting Processes; and 5) 147 LGUs oriented and capacitated on Repeal of Policies for LGUs.

Advocating for Local Economic Development

Under the LED4LGUs: LGU Coaching and Partnership Building, three (3) e-learning materials were developed by the Local Government Academy (LGA) in preparation for the transition to online means of capacity development delivery, namely, the modules on Creating Local Economic Development (LED) Champions, Effective Coaching Skills in Facilitating Virtual Learning on Creating LED Champions, and Creating LED Champions: Refocusing Local Economy in Times of Health Emergency.28

Boosting local economy is the intent of the Support to Conditional Matching Grant to Provinces (CMGP) for Road and Bridges Repair, Rehabilitation and Improvement Program,29 the Department’s program that seeks to address the poor state of provincial roads across the country, as well as improve the capacity of provinces in local road management (LRM).

Since 2016, a total of 816 out of 956 road projects covering 2,601.16 kilometer stretch have been completed under the CMGP/KALSADA Program, details of which are as follows:30

- 214 road projects covering 796.77 km stretch completed in 74 Provinces under the 2016 KALSADA Program
- 302 road projects covering 1,129.47 km stretch completed in 75 Provinces under the 2017 CMGP Program
- 209 road projects covering 510.74 km stretch completed in 72 provinces under the 2018 CMGP Program
- 91 road projects covering 164.18 km stretch completed in 42 provinces under the 2019 CMGP Program

Relatedly, 76 provinces were monitored/evaluated on the implementation of governance reform targets and provided technical assistance on Infrastructure Project

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28 LGA 2020 Year-End Report.
29 Formerly known as the Konkreto at Ayos na LAnsangan ang Daan Tungo sa Pangkalahatang Kaunlaran or KALSADA.
30 OPDS Inputs (from SONA Updates as of 30 November 2020).
Management System. A total of 52 provinces, on the other hand, were trained on Local Road Network Development Plan.\(^{31}\) The program also coached and mentored 29 provinces and 71 cities in the validation of their road inventories in the Roads and Bridges Information System (RBIS).\(^{32}\)

**Strengthening LGU Capacity on Disaster Risk Reduction and Climate Change Adaptation (DRR-CCA)**

The imminent threat of natural disasters and calamities as the country still grapples with the COVID-19 pandemic poses a serious challenge to local governments in terms of disaster preparedness and response. With the onset of the rainy season beginning July this year, the Department urged LGUs thru an advisory issued on 03 July 2020 to integrate Health Safety Protocols in Local Disaster Plans for the rainy season amidst the COVID-19 threat. The call is for LDRRM Councils of LGUs to set up their respective pre-disaster risk assessment and initiate the necessary logistical preparations with utmost consideration of the coronavirus health risks, which necessitates the need to review the LDRRM plans and update their response accordingly in adherence to the minimum health standards and infection prevention protocols set by the Department of Health (DOH).

**Operation L!STO (Alert)**, our advocacy program for enhancing the capacity of local governments in Disaster Risk Reduction and Management and Climate Change Adaptation (DRRM-CCA), continued to guide LGUs in carrying out a set of critical preparedness actions during times of disasters and calamities through a holistic, multi-sectoral, and harmonized approach via its 4 components, namely 1) Building LGUs’ Climate and Disaster Resilience: L!STONG Pamahalaang Lokal; 2) Creating Resilient Communities: L!STONG Pamayanan; 3) Improving DILG-LG Sector Preparedness: L!STONG Kagarawan; and 4) Engaging Development Partners in the Implementation of LGA’s DRR-CCA Program: L!STONG Ugnayan.

For the L!STONG Pamahalaang Lokal, local governments were at the forefront of conducting various capdev activities. On L!STONG Pamayanan, a Tsunami Toolkit has been developed and is expected to be the National Disaster Risk Reduction and Management Council (NDRRMC), while various activities were conducted by Regions II, IV-B, VII, and IX in support to this component. Under L!STONG Kagarawan several activities were likewise conducted by the Local Government Academy (LGA) and Region IX to capacitate DILG personnel. For L!STONG Ugnayan, workshops on Stakeholders’ Self Evaluation and Sustainability Planning and Resilience Planning

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\(^{31}\) CMGP 3rd Quarter 2020 Accomplishment Report per OPB.

\(^{32}\) CMGP 3rd Quarter 2020 Narrative Report.
were held. In addition to these, three (3) batches of Operation LISTO Online Self-Evaluation Workshop was conducted, attended by a total of 167 participants.\textsuperscript{33}

The \textit{Operation LISTO Manual}, which contains minimum actions that LGUs must do when preparing for disasters, was updated to include the management of infectious diseases. Through the LGA, the LISTO Protocols for Health Hazards/Infectious Diseases was developed, in partnership with the DOH, as well as other IEC materials that will guide LGUs and the communities in dealing with the pandemic.

Under the \textbf{Disaster Risk Management and Institutional Strengthening (DRMIS) Project}, an Official Development Assistance (ODA) project funded by the \textit{Agence Française de Développement} (AFD), we continued to implement a multi-year capacity-building plan to raise the competency of DILG personnel and local service providers on DRR-CCA. The LGU Resilience Readiness Monitoring Framework (LRRMF) was launched in February 2020 to showcase the enhanced disaster preparedness audit tool and generate interest on the tool for eventual national application. \textit{DILG Memorandum Circular No. 2020-43} enjoining support for the adoption and implementation of the LRRMF was issued in support of this initiative.\textsuperscript{34}

Capacity building activities were likewise undertaken under the project, namely trainings on Climate Disaster Risk Assessment (CDRA) and Resource Mobilization and Optimization for LGUs’ Climate Change Adaptation (CCA) and Disaster Risk Reduction and Management (DRRM) Initiatives, to help Local Government Operations Officers (LGOOs) and local counterparts scale up preparedness actions and ensure a more holistic approach to disaster response planning. A three-part benchmarking activity was also concluded to enhance the institutional knowledge of DRR-CCA officers in examining capacities in local resilience readiness in managing natural hazards and pandemics, which featured knowledge sharing from ASEAN and East Asian countries, namely Indonesia, Malaysia, Taiwan and Thailand.\textsuperscript{35}

\textbf{Preservation of Water Resources}

In compliance with the Supreme Court’s decision to oversee the \textbf{Clean-up of Manila Bay}, we have been continuously conducting assessment of the 178 LGUs in Regions III, IV-A, and National Capital Region (NCR) on their compliance to various environmental laws and environment-related issuances. The National Inter-Agency Committee (NIAC) was convened to look into the identified low-complying LGUs, particularly on areas of concern, actions undertaken by the LGUs to improve performance, and possible recommendations to solve prevailing issues.

\textsuperscript{33} LGA 2020 Year-End Report.
\textsuperscript{34} BLGS 2020 Year-End Report.
\textsuperscript{35} Ibid.
The **Manila BAYani Awards and Incentives (MBAI)**, which incentivizes top-performing LGUs in relation to the impact of their actions towards the rehabilitation of Manila Bay, recognized 15 LGUs as Regional Awardees and five (5) LGUs as MBAI National Awardees. The indicators used as criteria were adjusted to include assessment of LGUs’ efforts on waste management during the COVID-19 pandemic.

To provide LGUs an easier way of reporting, the Manila Bayanihan Data Capture Form Online System was developed in order for the Department to analyze the data submitted by LGUs relative to their efforts on Manila Bay clean-up.

The program likewise ensured that Fisheries Compliance Audit is still conducted this year to actively monitor the performance of LGUs in fisheries and aquatic resource management, given the need for NGAs to focus on food security and protect the livelihood of farmers and fisher folks during the pandemic. Together with partner agencies and organizations, we continued to assist LGUs in improving the management of municipal waters thru the development of a model/template ordinance on municipal fisheries management, issuance of a policy supporting the Fisheries Management Area (FMA) initiative, and tackling law enforcement concerns to decrease incidents of illegal, unreported, unregulated fishing (IUUF) that results to losses to the government in terms of resources and income.

Our efforts did not only focus on protecting the waters of Manila Bay but also on advocating for a holistic-approach in environmental management, as we issued relevant policies such as the Guidelines on the Management of COVID-19 related Health Care Wastes (DILG MC No. 2020-147) to make LGUs aware of their responsibilities to manage wastes properly, and the Guidelines for the Establishment of a Network of Cycling Lanes and Walking Paths to Support People’s Mobility (DILG MC No. 2020-100) which advocates the use of bicycle and other modes of active transport, to contribute to improving urban air quality levels and overall reduction of transport emissions.\(^{36}\)

Similarly, the DILG also supported the government’s call to protect Boracay Island and other tourist destinations through the **Beach Tourism Monitoring Team (BTMT)** composed of DILG, DENR and DOT, wherein Inspection Committees were established to monitor business establishments operating in these tourism areas.

The Boracay Inspection Committee (BIC), composed of the DILG, PNP, BFP, and the LGU of Malay, Aklan, validated the compliance of business establishments in the island with national and local permits. As of 01 December 2020, **1,198** of the 3,417 establishments in the island were found to be compliant while **1,954** were non-

\(^{36}\) BLGS 2020 Year-End Report.
compliant, with the remaining 265 not inspected due to their closure during the inspection.

The Department was also tasked to take the lead in crafting the proposed Boracay Island Development Authority (BIDA) Bill. Together with the Boracay Inter-Agency Task Force (BIATF), a workshop was held in February 2020 to gather inputs from member agencies. During the BIATF Principals’ Meeting in June 2020 held in Boracay, the draft BIDA Bill was presented and approved by the inter-agency task force. On 10 November 2020, the House Committee on Local Government and Government Enterprises and Privatization jointly approved a substitute measure on the BIDA Bill.

Meanwhile, BTMT’s monitoring of other tourist destinations resulted to: 1) 1,287 establishments inspected in El Nido as of 08 January 2020; 2) 2,266 establishments inspected in Coron as of 06 January 2020; 3) 1,258 establishments inspected in Puerto Galera as of 06 January 2020; 4) 560 establishments inspected in Panglao as of 20 January 2020; and 5) 335 establishments inspected in Siargao Island as of 11 February 2020. Inspection of establishments has been put off because of the pandemic but this is a continuing process as we determine the measures necessary to further protect these tourism destinations and hold accountable those individuals and entities which have violated pertinent laws and caused any harm or degradation to these local treasures.

**Addressing the needs of the poor and the marginalized**

The Department pursued efforts aimed at enabling the LGUs to provide basic social services to the communities especially the marginalized sectors of society through the implementation of social protection programs.

For the past eight (8) years, the **Sagana at Ligtas na Tubig (SALINTUBIG) Program** has been providing access to safe and potable water to the poor and waterless municipalities nationwide. From January to November 2020, a total of 378 SALINTUBIG sub-projects were completed, thus bringing the total number of completed water projects to 1,990 out of 2,665 sub-projects since the program started in CY 2012 and are now benefitting a total of 995,856 households.

Despite the limitations on the conduct of capacity building activities because of the pandemic, the program managed to complete some of its core activities like the conduct of formal trainings on the Strengthening of the Regional WATSAN Hubs, Rollout to the LGUs of the Water, Sanitation and Hygiene (WASH) Sector Assessment

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37 BTMT 2020 Year-End Report.
38 OPDS Inputs (SONA Updates as of 30 November 2020).
and Planning, Orientation of the LGUs on the Quality Assurance and Assessment Report Tool, and the RHUB Performance Review and Planning. The program also managed to endorse a total of 129 of the 134 targeted LGUs comprising of 222 sub-projects.  

Underscoring the importance of hygiene and sanitation in battling COVID-19, information materials were developed in partnership with the United Nations Children’s Fund (UNICEF) and United States Agency for International Development (USAID) which were cascaded at the local level, as part of the program’s WASH advocacy. It also provided technical assistance to selected LGUs in WASH in Early Child Care and Development (ECCD).

The Assistance to Municipalities (AM) (formerly known as Assistance to Disadvantaged Municipalities in 2017 and Bottom-up Budgeting Program in CYs 2013-2016) paved the way to equitably assist all municipalities in the delivery of basic services by providing them with financial subsidy for the implementation of priority programs and projects, specifically water supply projects, local access roads, disaster risk reduction and other local infrastructure projects. As of September 2020, a total of 1,054 eligible LGUs were endorsed to the DBM for the release of fund subsidy for the implementation of 1,513 projects. Regular desk monitoring of spill-over projects was conducted in close coordination with the Regional Offices since travel restrictions were observed, wherein a total of 2,356 sub-projects from FY 2017 to FY 2020 were monitored and evaluated as of October 2020.

The Department’s monitoring showed that from January to November 2020, LGUs have completed the following:

- **507** water sub-projects bringing the total to **4,675** completed or **87%** of the 5,352 sub-projects since 2013, benefitting 2,220,847 households
- **409** DRR and other infrastructures bringing the total to **3,368** completed or **88%** of the 3,832 sub-projects since 2013, benefitting 2,812,548 households
- **1,653** local access roads and bridges bringing the total to **8,133** completed or **87%** of the 9,388 sub-projects since 2013, benefitting 4,494,928 households

Through its capacity development component, a total 876 LGUs have been oriented on the AM and SALINTUBIG FY 2020 Guidelines via webinar. Also, 174 local governments attended the Training of Trainers on the Strengthening of Project

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40 Ibid.
41 AM 3rd Quarter 2020 Narrative Report.
42 OPDS Monthly Tracking Report as of October 2020
43 OPDS Inputs (SONA Updates as of 30 November 2020).
Monitoring Committees in LGUs\(^{44}\) while 52 LGUs were trained on Strengthening of Regional WATSAN HUBs (RHUBs) Sector Assessment\(^{45}\). The Quality Assurance Assessment Report (QAAR) Monitoring Tool for Infrastructure Projects developed by the program has also been rolled out to all of the 16 Regions.\(^{46}\)

Since it is the national government that provides funding to LGUs for the implementation of infrastructure projects, through the Local Government Support Fund (LGSF), we developed the **Rapid Sub-Project Sustainability Assessment (RSSA)** which is a web-based application to facilitate assessment of locally-funded projects being managed by the Department, one year after project completion. This will give local governments a greater sense of accountability and ownership of these projects and can help minimize non-functionality and failure of operations within the intended project life span, such that they remain responsive to the needs of their constituents. A Training of Trainers on the system has been conducted and it is currently being finalized based on the comments/suggestions of the Regional Offices. It has also been pilot-tested in Region I and a System Demonstration and Proficiency Enhancement was likewise conducted in Regions V and XII. A total of 26,245 completed infrastructure sub-projects as of 31 December 2019 targeted to be conducted with RSSA in 2020.

We also spearheaded the conduct of a webinar entitled **To Build Amid COVID: Is your LGU Prepared?**, a forum to apprise participants of the construction guidelines for project implementation during the period of Public Health Emergency. A total of 929 participants attended the webinar composed of LGU and DILG field offices’ engineers, LGU contractors, representatives from partner agencies and other stakeholders.\(^{47}\)

Under the **Capacitating LGUs on Resettlement Governance (CLRG) Project**, we provided Resettlement Governance Assistance Fund (RGAF) to 12 recipient LGUs in Regions III, IV-A and NCR to address the needs and gaps in resettlement sites and fund the implementation of community development projects in areas such as disaster preparedness, peace and order, solid waste management, and livelihood, among others, as well as services and programs that will address the immediate needs of the relocated families during their adjustment to their new communities.

As of end of November 2020, about 97% or **Php266.787 Million** out of the 2017 RGAF amounting to Php274.780 Million has been utilized by the three (3) regions, with 175 out of the 184 projects already completed. For FY 2019 RGAF, a total of **Php53.289 Million** or about 42% of the total fund amounting to Php128.100 Million

\(^{44}\) AM 2020 Narrative Report as of September 2020.
\(^{46}\) Ibid.
\(^{47}\) OPDS 2020 Year-End Report.
has been utilized, and 40 out of the 108 targeted projects have been completed. As to the 2020 RGAF, the guidelines for its implementation has only been released on 22 November 2020. Its total funding allocation of Php66.549 Million is expected to be downloaded by the 4th quarter of 2020 to 13 recipient LGUs with 28 resettlement sites. 48

Under the Alternative Housing Program and People’s Proposals (AHPPP) Fund or more commonly known as the Oplan Likas Program, we continued to conduct validation, endorsement and disbursement of the Php18,000 Interim Shelter Fund to qualified Informal Settler Families (ISFs) and provided technical assistance and monitoring of the implementation and construction of Micro-Medium-Rise Building (MMRB) projects under the People’s Plan Fund of the Department, and monitored as well the Php350 Million Estero Fund for the construction of MMRBs. 49

To liberate homeless citizens from the burden of being demolished or evicted during the pandemic, the DILG issued Memorandum Circular No. 2020-068 postponing all administrative demolition and eviction activities to avert the impact of COVID-19 on vulnerable communities, including ISFs. Further, MC No. 2020-090 was also issued urging all sending and recipient LGUs of all existing ISFs nationwide to cooperate with each other in extending financial and non-financial assistance to the relocated families. 50

We also made sure that mechanisms on the ground are in place to protect and provide for the needs of women and children during the community quarantine through the issuance of various directives to local officials and law enforcements in handling cases of violence against these vulnerable sectors as well as proper treatment of minors. Among these are the advisories on the activation of Barangay Violence Against Women (VAW) Desk and Barangay Council for the Protection of Children (BCPC), monitoring the incidence of VAWC reported to the barangays, and monitoring of Children in Conflict with the Law (CICL) in LGU-managed detention facilities with suspected and confirmed cases of COVID-19, among others. 51

The following webinars were also conducted to further equip local institutions in protecting the rights of women and children: 1) Community Fight Against Trafficking in Persons; 2) Orientation on the Guidelines in Monitoring the Functionality of LCAT-VAWC; 3) Child-Friendly Local Governance in the New Normal; 4) Pandemic Check: the Local Experiences in Protecting Children and their Rights during the COVID-19 Pandemic; 5) Bata, Pamilya, at Eskwela: Strengthening Local Government Support to ensure the Right to Education of Children with Dysfunctional Families; and 6)

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48 CLRG 2020 Year-End Report.
49 Ibid.
50 Ibid.
51 NBOO 2020 Year-End Report.
Information Campaign Series on the roles of LGUs to counter trafficking in persons in partnership with the Inter-Agency Council Against Trafficking (IACAT), among others.\textsuperscript{52}

\textbf{Advancing the Cause for Women, Youth and Muslim Filipinos}

With the authority given by the President to the Department, we continued to supervise the activities of the Philippine Commission on Women (PCW), the National Youth Commission (NYC) and the National Commission on Muslim Filipinos (NCMF). With these, the Department was able to reach out to more people and respond to the issues and challenges of the marginalized and vulnerable sectors of society, particularly the youth, women and the Muslim Filipinos.

\textbf{Women Empowerment and Gender-Responsiveness}

The \textbf{Philippine Commission on Women (PCW)} supported the advocacy on Gender and Development through the passage of specific bills and other women-related bills under the Women’s Legislative Agenda (WLA) / Women’s Priority Legislative Agenda (WPLA). As such, the PCW submitted a total of 11 position papers/inputs on bills, legislative-related documents connected to Teenage Pregnancy Act, Prohibition of Child Marriage, Rape Victim Assistance and Protection Act of 1998 and Anti-Rape Law of 1997, among others\textsuperscript{53}.

In the implementation of the Magna Carta of Women (MCW) and GAD Policies, Plans and Programs, the Women’s Commission conducted the Gender Mainstreaming Evaluation Framework (GMEF) orientation for the new priority sectoral Key Implementing Agencies (KIAs) and GMEF Validation Workshops for new priority sectoral KIAs. Further, seven (7) GAD-related technical assistance to sectoral stakeholders to improve the gender-responsiveness of their people, policies, mechanism, and PAPs were provided.

The PCW conducted various campaign programs in support of women empowerment and GAD advocacies, including the following\textsuperscript{54}:

\begin{enumerate}
\item 2020 National Women’s Month Celebration (March 1-31, 2020)
  \begin{enumerate}
  \item Serbisyo para kay Juana;
  \item Production of IEC materials and collaterals;
  \item #PurpleFridays; and
  \item Online Campaigns.
  \end{enumerate}
\end{enumerate}

\textsuperscript{52} Ibid.

\textsuperscript{53} PCW FY 2020 Accomplishment Report as of Nov. 30

\textsuperscript{54} Ibid.
b. 2020 18-Day Campaign to End Violence Against Women, with a theme “VAW-free community starts with Me”
c. Collaboration with Twitter on #ThereIsHelp, a search prompt which gives VAW hotlines and message from PCW
d. #JuanaSaPanahonNgCorona Online Campaign – Online campaign featuring gendered impacts of COVID-19 and inspiring stories of Juanas during the pandemic

Youth Promotion and Development

The National Youth Commission (NYC) extended effort in order to secure an Executive Order which shall direct all government agencies and instrumentalities to implement the Philippine Youth Development Plan for 2017-2022 through coordination and advocacy campaigns with various stakeholders. This included the development and dissemination of AVPs and other campaign materials through social media and promotion in various NYC trainings and webinars conducted for the public, especially for the youth sector. NYC also facilitated a total of 61 training courses on the formulation of Local Youth Development Plans (LYDPs) of LGUs through face-to-face sessions before the onset of the community quarantine and continued through teleconferencing platforms and webinars. This resulted to a total of 80 out of 81 provinces and 29 out of 38 HUC/ICCs starting the formulation process of their respective LYDPs, anchored on the PYDP.

Further, to support the efforts of the national government in response to the COVID-19 pandemic, the NYC has implemented and coordinated youth-oriented and youth-led initiatives alongside working on the formulation of policy advisories, conducting youth situation assessment, and mobilizing youth volunteers and organizations. This also includes the monitoring of the Sangguniang Kabataan (SK) to empower them towards implementing COVID-19 responses for the youth.

For CY 2020, the NYC has formulated and approved 20 policies aimed at addressing major youth concerns, 11 of which are COVID-related policy advisories focused on education, youth engagement in online platforms, new normal for the workplace, hazard pay for private sector employees and continuous access to HIV treatment amidst the pandemic. Additionally, various research papers and reports on the situation of the youth during the pandemic have been generated and submitted to national government agencies and development partners including the Committee on Youth and Sports Development of the House of Representatives and the Senate. Among these technical papers is the Rapid Assessment of the Filipino Youth Amidst

55 2020 National Youth Commission Accomplishment Report
56 Ibid
the Pandemic which is a research that sought to understand the impact and needs of the Filipino youth during the pandemic.

The NYC also launched the Wear A Facemask Info Drive that promotes the observance of proper hygiene and social protocol among the youth. In the effort to support the youth and the advocacy on mental health, the NYC produced a weekly talk show entitled “Tik-Talk” aimed at helping the youth cope with the realities brought about by COVID-19 and to prepare them for the new normal.

In compliance to Republic Act 10742 or the Sangguniang Kabataan Reform Act, the NYC implemented SK Reform Advocacy and the SK Mandatory and Continuing Training. As such, 3,350 SK officials\(^\text{57}\) were provided technical assistance which included sessions on the Handbook on Financial Transactions and Crafting of Comprehensive Barangay Youth Development Plan (CBYDP) and Annual Barangay Youth Investment Plan (ABYIP). Moreover, SK training courses were also conducted online through the SK CyberSpace League, SK Online Tambayan and the Regional Talakayan platforms in partnership with various government agencies and private-sector partners. A docuseries is also under production, entitled “iSKwad,” which focuses on innovative solutions and response of SK councils to the pandemic.

Aside from the Sangguniang Kabataan, the Youth Commission facilitated training courses for various youth and youth-serving organizations, including the Local Youth Development Councils\(^\text{58}\), which discussed topics such as the formulation of Local Youth Development Plans, Resource Generation and Mobilization, and Gender Sensitivity to 61 Local Youth Development Officers (LYDOs). Further, youth organizations and youth-serving organizations were also provided with assistance in registration under the Republic Act 8044. As a result, a total of 133 youth organizations were registered under the Youth Organization Registration Program (YORP). These youth organization representatives were also provided with training, dubbed as “Brown Bag Sessions,” on personal development, financial literacy, gender sensitivity, and mental health, among others.

Support to Muslim Filipinos

In the effort of extending assistance to our Muslim brethren, the National Commission on Muslim Filipinos (NCMF) conducted relief, burial and other relevant activities to mitigate socioeconomic and sociocultural effects of the pandemic. These activities also includes initiatives such as information campaigns, online medical consultation, provision of support to DSWD’s Social Amelioration Program to indigent Muslim Filipinos, support to the Balik Estudyante Programs, conduct of legal

\(^{57}\) Ibid.
\(^{58}\) Ibid
assistance and conflict resolution, assistance to stranded Muslims, promotional campaigns on the new normal through the distribution of personal protective equipment (face shield, face masks, and gloves) and medical supplies (alcohol, sanitizing agents), COVID-19 testing of repatriated morits (students), free vaccine against the Human Papillomavirus (HPV), and livelihood activities/programs (backyard gardening, livelihood orientation, handmade products). To support the efforts of the NCMF, the Department issued DILG Memorandum Circular 2020-061, dated 21 March 2020, which ensures that food relief operations to be distributed to Muslim communities during the quarantine period are Halal compliant. Other NCMF initiatives include the following:

- The 1st Halal Kadiwa on Wheels was launched in Davao City on 26 June 2020 with the joint effort of the Department of Agriculture Region XI and NCMF-Davao. This is to promote the DA’s Halal Food Industry Program aimed at ensuring the availability of Halal products for the public despite the limited transportation as part of the COVID-19 safety measures enforced by the government.

- On 26 June 2020, the NCMF Tawi-Tawi had a discussion with the BARMM-Ministry of Social Service and Development (MSSD) Tawi-Tawi, the PDRRMO, and the Philippine Red Cross Tawi-Tawi on the arrival of 5,300 Filipino deportees from Sabah, Malaysia. The discussion includes the necessary preparations needed for the first batch of 394 deportees which arrived on the 2nd week of July 2020.

- Another challenge caused by the pandemic was the cancellation of the Hajj Pilgrimage. Due to this, 1,600 paid pilgrims59 had to be refunded, of which 98% have already completed the refund process. This was conducted in observance of the health and safety guidelines and quarantine measures by the IATF.

With the easing of lockdown restrictions in most of the country, the NCMF started to focus on long-term projects for the Muslim community, with relief efforts being conducted in hard-hit areas. The Commission is also considering forging partnerships with other agencies and private organizations that can support its efforts for the Muslim Filipino community. A webinar series has also been conducted to promote the development of the halal industry, while other ways for communities to re-start their livelihoods have been looked into, including the production and marketing of local handmade products, such as mats and bags.

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CONTINUING EFFORTS TO STRENGTHEN INTERNAL CAPACITY OF DILG PERSONNEL

The Department, in its pursuit to continually strengthen its internal capacity to obtain sustainability, ownership, improved organizational services and a sense of common purpose, carried out initiatives which allowed its personnel to improve its capacity to effectively perform the Department’s mandate and support the thrusts of the President and likewise address issues relating to the pandemic.

Oversight over the Philippine National Police

The PNP Entrance and Promotional Examinations is administered on a bi-annual basis for individuals who intend to enter police service and for in-service police offices applying for appropriate eligibility for promotion by the National Police Commission (NAPOLCOM). However, the first batch of examinations was postponed due to the limitations brought by the pandemic, thus the processing of applications were discontinued with only 23,660 applications attended to by the end of March 2020. Despite this, the NAPOLCOM was able to conduct the Computer-Assisted Examinations (CAEX) for PNP Entrance Examination in which a total of 127 examinees took the test. Of this number, 39 or 30.70% passed the examinations conducted on October and November 2020.

Furthermore, the conduct of the Police Executive Service Eligibility (PESE) written examination has been rescheduled to CY 2021. The PESE examination is administered to allow qualified commission police officers to acquire the third-level eligibility for appointment to the third-level rank (Presidential appointee) Police Lieutenant Colonel and higher, as required. As part of the processing of applications for the exam, the NAPOLCOM conducted PESE Validation Interview to those who passed the PESE Written Examination Phase of the previous years.

Number of Interviewees that underwent the PESE Validation Interview Phase

<table>
<thead>
<tr>
<th>RANK</th>
<th>NO. OF INTERVIEWEES</th>
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<tbody>
<tr>
<td>PCOL</td>
<td>1</td>
</tr>
<tr>
<td>PLTCOL</td>
<td>75</td>
</tr>
<tr>
<td>PMAJ</td>
<td>10</td>
</tr>
<tr>
<td>TOTAL</td>
<td>86</td>
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</table>

NAPOLCOM Highlights of Accomplishments (January to November 2020)

Ibid.

Ibid.
To further develop the systems of the NAPOLCOM, various ICT Projects are currently being developed which includes the following:

- **Crime Prevention Program Information System (CPPIS)** (undergoing development) which is a web-based system for monitoring the progress of crime prevention programs and projects’ implementation performance.

- **Police Disciplinary Machinery Information System** (undergoing testing) shall maintain a database of PNP administrative cases filed in the machinery and shall generate online inquiries and produce reports of cases/statistics.

- **Online Certification Issuance and Payment System** (ongoing system development) shall allow clients and the public to request for report of ratings, certificate of eligibles, authentication and clearances.

- **Online Personnel Payslip Query System** wherein central office personnel will be able to access, through the intranet portal of the NAPOLCOM, their monthly salary payslip.

**Provision of Quality Education and Training Services for the Uniformed Personnel and the LG Sector**

As the premier public safety educational institution for the training, human resource development, and continuing education for PNP, BFP and BJMP personnel, the **Philippine Public Safety College (PPSC)** continued to provide quality training despite the pandemic. From January to end of November 2020, the PPSC trained a total of 8,919 (91%)\(^63\) students out of its target number of 9,775 students. Of this number, majority were under the Mandatory and Specialized Training Courses with a total of 8,727 students, while the remaining 192 students were enrolled in Degree Courses offered by the College, such as the Master in Public Safety Administration (MPSA) and Master in Crisis and Disaster Risk Management (MCDRM). Furthermore, 36% (3,183 students) are from the Philippine National Police, 40% (3,609 students) from the Bureau of Fire Protection, 22% (1,953 students) from the Bureau of Jail Management and Penology, and 2% (174 students) are from other government and non-government institutions\(^64\).

To facilitate these classes, the PPSC and its Constituent Units used alternative ways for learning continuity which does not compromise the health of its personnel and students. A total of 108 classes\(^65\) were conducted by the National Police College (NPC), National Fire Training Institute (NFTI) and the National Jail Management and Penology Training Institute (NJMPTI) through web-based learning and communication.

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\(^{63}\) PPSC FY 2020 Yearend Report

\(^{64}\) Ibid.

\(^{65}\) Ibid.
platforms. Subsequently, eight (8) virtual graduation ceremonies were conducted for the various training courses offered by the College.

The PPSC is currently taking steps towards the expansion of its Master in public Safety Administration (MPSA) program to cater to the members of the BARMM parliament and LGUs in the region in preparation for the first regular election for the Bangsamoro Government in 2022. This is to facilitate, through public safety education, the development of transnational policies consistent with the provisions of the BARMM Organic Law and to help in benchmarking a Philippine model for responsive and functional federal sub-state in order to demonstrate how Federalism system works as an alternative system of government in the country. A total of 11 indigenized subjects corresponding to specific provisions of the Organic Law have been developed including: PSA 201: Public Safety and Security Ecosystems; PSA 202: Public Safety Governance for Quality and Productivity; and PSA 203: Public Safety Strategic Management, among others.

As part of strengthening internal organizational capacity of the Department, the Local Government Academy (LGA) conducted different webinars and trainings for DILG employees. This includes the Executive Development Program in which 76 DILG Directors attended the Project DOME activity on Enhancing Diversity Quotient and Culture of Inclusivity in the Workplace, while 86 DILG Directors also attended a session on Creative Problem-Solving and Decision-Making: A Webinar for DILG Leaders.

Under the Supervisory Development Program, participants were also engaged on the following topics:

- Pioneering Ways to Fight COVID-19: The Baguio City Contact Tracing and Detection Experience
- Intensifying Contact Tracing Efforts for COVID-19
- Intensifying Contact Tracing Efforts for COVID-19 for Cities and Municipalities (Luzon, Visayas, and Mindanao)

In addition to this, a two-part activity on Defining Terror in Terrorism: A Webinar Series of Discussion on House Bill No. 6875 or the Anti-Terrorism Act of 2020 was conducted wherein a total of 146 participants attended for both parts.

To support DILG personnel amidst the pandemic, the LGA conducted the Psychosocial Support for DILG Personnel, which includes online wellness talks and psychoeducation activities. Currently, there has been five (5) sessions conducted,

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66 LGA FY 2020 Major Agency Accomplishments as of Nov. 30, 2020
67 Ibid.
68 Ibid.
the first three of which is on How to Remain Positive in Time of Crisis, the fourth on How Do You Know When You Need More than Self-Care and the fifth on Improving Emotional Intelligence.

In celebration of the 29th Anniversary of the Local Government Code, a month-long series of sessions focusing on sharing relevant knowledge in improving local actions was conducted, covering the following topics, among others:

- Philippine Local Governance Reimagined
- STOURISM: Story-based Tourism for Towns in the New Normal
- #YOUTHCanDol: Young Leaders in Local Governance
- Next Generation LGUs
- Research, Technology, and Partnerships Empower Great Cities
- Gender, Indigeneity, and Disability: Role of LGUs in Empowering the Marginalized
- Transforming Cities Post COVID-19 Pandemic
- Rethinking Local Governance for Resilience: Learning from Others and Ourselves for Local Resilience Readiness

On the other hand, the Department extended help to PNP/AFP personnel who were dispatched to the conflict-affected communities. The Comprehensive Social Benefits Program (CSBP) aims to ensure the sustainability of the assistance provided to the AFP and PNP Killed-in-Action/Wounded-in-Action (KIA-WIA) and Killed-in-Police-Operations/Wounded-in-Police-Operations (KIPO/WIPO) and their dependents, through capacity-building and provision of livelihood opportunities.

REPORT ON CASUALTIES
As of 30 November 2020

<table>
<thead>
<tr>
<th>Casualties</th>
<th>AFP</th>
<th>PNP, BFP, BJMP, PCG</th>
<th>TOTAL</th>
</tr>
</thead>
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<tr>
<td></td>
<td>Enlisted Personnel</td>
<td>CAFGU Active Auxiliaries</td>
<td></td>
</tr>
<tr>
<td>Killed</td>
<td>638</td>
<td>141</td>
<td>1,020</td>
</tr>
<tr>
<td>Wounded</td>
<td>3,859</td>
<td>106</td>
<td>4,778</td>
</tr>
<tr>
<td>Total</td>
<td>4,497</td>
<td>247</td>
<td>5,798</td>
</tr>
</tbody>
</table>

Together with DND, DPWH, DepEd, DOLE, DOH, DTI, DSWD, DOTr, CHED, TESDA, BSP, NHA, PhilHealth, NAPOLCOM, AFP, PNP, BJMP, BFP, and PCG, we were able to provide the following assistance to the families and dependents of the uniformed personnel as of 30 November 2020:
<table>
<thead>
<tr>
<th>Benefits Provided Under CSBP</th>
<th>Assistance</th>
</tr>
</thead>
</table>
| **Special Financial Assistance (SFA)** | • A total of 759 (74.4%) cases of KIA/KIPO/CAA (1,020 cases) and 3,124 (58.1%) cases of WIA/WIPO (5,374 cases) eligible dependents were able to receive the 1st tranche of their SFA worth **Php250,000.00**  
• A total of 628 (61.6%) cases of KIA/KIPO/CAA (1,020 cases) eligible dependents were able to receive the 2nd tranche of their SFA worth **Php250,000.00** |
| **Social Welfare Assistance** | • A total of 211 (20.7%) of the 1,020 cases of KIA/KIPO/CAA Beneficiary were enrolled in the *Pantawid Pamilyang Pilipino Program* - Modified Conditional Cash Transfer (MCCT) under the DSWD |
| **Shelter assistance** | • A total of 557 (54.6%) of the 1,020 cases of KIA/KIPO/CAA Beneficiary were given shelter assistance either though housing partnership with AFP and NHA or though cash assistance |
| **Health and Medical Care Assistance** | • A total of 922 (90.4%) of the 1,020 cases of KIA/KIPO/CAA Beneficiary were enrolled in PhilHealth database |
| **Educational Assistance** | • The DILG CSBP KIA/WIA PMO assisted 368 (41.9%) of the 879 cases of KIA/KIPO in the facilitation of educational assistance to a maximum of two (2) children or other qualified beneficiaries |
| **Employment Assistance** | • The DILG CSBP KIA/WIA PMO endorsed 419 (47.7%) of the 879 cases of KIA/KIPO to its partner, such as but not limited to: AFP; PNP; BFP; BJMP; PCG; DOH; DPWH; Department of Education (DepEd); and private companies through DOLE and DTI for employment opportunities |
| **Other forms of assistance** | • 196 beneficiaries nationwide (excluding BARMM) were provided with wreath and groceries and hygiene kits and groceries  
• Assistance to 57 beneficiaries worth **Php1,079,073.54** through DOLE Integrated Livelihood Program (DILP) for their entrepreneurial venture by providing them with access to working capital such as raw materials, equipment, tools and jigs; capability building trainings; and coverage to Group Personal Accident Insurance (GPAI) of GSIS  
• Assistance to 35 beneficiaries worth **Php2,405,000.00** through DTI *Pondo Sa Pagbabago At Pag-Asenso (P3)* Program that microfinances loans in areas where there are no active microfinance institutions (MFIs) |
Incentivizing Performing Personnel and Units

In an effort to recognize the outstanding performance and contributions of DILG Central Office, the Department thru the DILG Program on Awards and Incentives for Service Excellence (PRAISE) Awards. The following were given awards and citations during the DILG First Annual Online Performance Assessment held on 14 December 2020:

- **Best Employee Award** – LGOO III Monica Anical of NBOO, LGOO V Lucita dela Peña of BLGD, AdA III Marilyn dela Rosa of LLLS, PEO I Jan Frederick Lawrence Ongkingco of PS, AA VI Jenny Mae Saloma of AS, and LGOO IV Charles Anthony Vega of BLGS
- **Best Service/Bureau/Office Award** – Best Bureau: Bureau of Local Government Development (BLGD); Best Service: Information Systems and Technology Management Service (ISTMS); Best Division: General Services Division, Administrative Service (GSD-AS)
- **Natatanging Frontliner Award** – NBOO DILG EOC OFW-LSI Operations Desk (DOOD) & National Task Force – National Information Center (NTF-NIC); Planning Service COVID-19 Team; Mega Swabbing Centers Volunteers (Jejomar Balaw-ing, Christopher Bryan Jimenez, Symon Jezzer Lao, Jose Carlo Motita); DILG Emergency Operations Center (EOC)
- **DILG Malasakit Award** – Group Category: ISTMS Network "Malasakit Team" (Ralph Russel Mojica, Elmer Delos Trino, Dominador De Guia, William Dumangeng, Jr., Efren Ramos); DILG Strategic Communications Team (OUSPPAC and PACS)  
- **Individual Category**: PO III Elbert Hibionada of PS, AdA II Edmund Magallanes of AS, AO III Mia Bella Nanon of AS, Dir. Vivian Suansing of BLGS
- **Service Award (for retirees)** – SG III Eben Cahilig of AS, AA VI Francisco Fernandez, Jr. of OUSPO (posthumous), LGOO V Luzviminda Fortaleza of BLGD, AO IV Norberta Mendoza of FMS, LGOO V Herminia Nemeño of BLGS, SO III Romeo Rolle of AS, AdA VI Beatriz Quiambao of ISTMS
- **Career and Self-Development Incentive (CDI)** – AO I Sarrah Mosa of AS
- **Special Citation for the invaluable frontline service and heroic efforts in the time of COVID-19 pandemic** – 16 BLGS personnel, 21 BLGD personnel, 7 NBOO personnel, 8 OPDS personnel and 8 PS personnel

Enhancing Internal Systems and Processes

After achieving the Anak TV Seal Awards last year, the Department’s First TV Program “Tayo Na!” received recognition as the Most Development-Oriented Magazine Program in the Gandinga 2020: The 14th UPLB Isko’t Iska’s Multi-Media
Awards, held last 25 July 2020. The TV show featured the programs, projects, activities, and campaigns of the DILG and attached agencies for the information and entertainment of the public as we strengthen the government’s communication with the people through mass media.

The Department continues to improve its internal systems and process, especially to address the issues brought about by the pandemic. As the Department shifted to alternative working arrangements, the Work-From-Home Attendance Monitoring System was developed to allow employees to record their attendance despite the work-from-home arrangement.

Trainings on Information and Communications Technology (ICT) were provided for employees to help them fully maximize the use of the internet and other applications for the work-from-home arrangement. These trainings includes the following ICT Literacy Training Series:

- Training on Effective Internet Use
- IT Support: Troubleshooting Skills for WFH Employees
- Workplace Essentials: Microsoft Word for Employees
- Workplace Essentials: Microsoft Excel for Employees

The DILG Administrative Service conducted various trainings, orientations and workshops, which include topics on Public Service Continuity Plans, and Contingency Plans for NGAs, Well-Being Webinars for DILG personnel, among others.

To build the capabilities of the DILG Central Office Quality Management System (QMS) Assessors to deliver the requirements of the ISO 9001:2015 on the conduct of Internal Audit of the QMS, the following series of orientations and skills training were conducted:

- QMS Assessment Guidance/Consultation with the DILG CO ISO Trainer/Consultant;
- QMS Assessment Committee Meeting with IAS;
- QMS Assessment Committee Final Preparation for the Assessment;
- QMS Assessment FY 2020 – Initial Review of Assessment Findings;
- TA on Final Review of Internal Quality Assessment;
- QMS Assessment Committee Meeting; and
- TA on Internal Quality Audit Report Writing.
The ISO 9001:2015 QMS 2nd Surveillance Audit of the DILG-Central Office was conducted on 30 November 2020 by the SOCOTEC Certification Philippines, Inc., wherein the audit covered the scope of Public Administration covering Policy Formulation and Provision of Technical and Administrative Services and Performance Oversight and Rewards Incentives aimed at maintaining confidence that the certified management system continues to fulfil the requirements between recertification audits. As a result, the certifying body maintained the validity of the DILG-CO ISO 9001:2015 QMS Certification upon receipt and acceptance of the root cause analysis and planned corrective action for the minor non-conformity.

**Building Partnerships with National and International Stakeholders**

Under the leadership of Secretary Año, the Department strengthened its ties with bilateral and multilateral partners towards enhancing cooperation in terms of peace and order, good governance, disaster risk management, criminal justice system, and addressing transnational crimes. Among the foreign dignitaries the Department has engaged with are as follows:

- H.E. Jorge Moragas, Ambassador of Spain to the Philippines;
- Ambassador Abdullah Bin Nasser Al-Bussairy of Saudi Arabia;
- H.E. Daniel Robert Pruce, Ambassador of the United Kingdom to the Philippines;
- Ambassador Macairog Alberto, Ambassador of the Republic of the Philippines to the State of Israel; and
- H.E. Rafael Harpaz, Ambassador Extraordinary and Plenipotentiary of the State of Israel to the Republic of the Philippines

Amidst the pandemic, the DILG, together with the Philippine Center on Transnational Crime, was resolute in its effort to strengthen its ties with its partners in the Southeast Asian Region, particularly as the Philippines hosted the 20th ASEAN Senior Officials Meeting on Transnational Crime (SOMTC). The 20th ASEAN SOMTC was conducted through video teleconferencing to adapt to the restrictions implemented by the Philippines and other member states of ASEAN. The Secretary also participated in the ministerial meetings of the ASEAN, namely the 3rd ASEAN Smart Cities Meeting and the 14th ASEAN Ministerial Meeting on Transnational Crime (AMMTC)

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WAYS FORWARD: WELCOMING THE CHALLENGES IN 2021

The Department welcomes 2021 by ensuring strategies are cognizant of and are already characterizing the “new normal” by building the capacity of LGUs to respond, cope and recover from public health crisis. We would also be equipping LGUs on their preparation for new responsibilities in the next two years as we assume the responsibility to prepare them for the seamless transfer of additional devolved functions and services through enhancement of the capacity of LGUs and DILG people, massive communication and advocacy strategies, and implementation of a Devolution Transition Plan.

Moreover, the DILG will continue to scale-up the implementation of thrusts and priorities of the President on the peace and development efforts to end local communist insurgency, intensified campaign against illegal drugs and criminality, heightened anti-corruption initiatives, and LGU preparedness and resilience in dealing with natural disasters and calamities.

We will continue to promote and ensure the safety and security of the people; empower women, youth and Muslim Filipinos to become able partners in governance; provide continuous training for our field officers and uniformed personnel to cater to the needs and emerging peace and order and safety concerns of our communities, especially during unprecedented calamities, disasters and pandemics; and strengthen the Department’s internal capacity to effectively fulfill its mandate.

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Prepared by DILG Planning Service