

OASAF



CERTIFICATION  
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CIP/5497

04 September 2023

**ASSISTANT SECRETARY ESTER A. ALDANA, CESO II**  
Overall Deputy Quality Management Representative  
**Department of the Interior and Local Government**  
DILG-NAPOLCOM Center, EDSA corner Quezon Avenue  
West Triangle, Quezon City  
Metro Manila

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DEPARTMENT OF THE INTERIOR AND LOCAL GOVERNMENT

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14 SEP 2023

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Frank Facan

Dear Assistant Secretary Aldana,

*Continued Certification to ISO 9001:2015*

Based on the outcome of the first surveillance audit of your QMS in May 2023 and our acceptance of your planned corrections and corrective actions on the four minor non-conformities (Team-01-S1, Team-02-S1, Team-03-S1, and Team-04-S1) reported by this audit, the validity of your ISO 9001:2015 certification is hereby reconfirmed. However, we wish to remind your team that the satisfactory implementation of these planned actions will be verified at the next audit.

Our audit assessed the maintenance of the QMS, its good points and areas of conformity that enable it to address your organization's risks and opportunities as well as support the achievement of your organization's performance objectives and customers' needs and expectations. Please note too the opportunities for improvement cited in the audit report.

We also wish to bring to your attention our concern that, in addition to the above-cited non-conformity reports, one non-conformity report from May-June 2022 remains open. The audit in May 2023 found insufficient or no evidences of implementation of corrections and corrective actions committed to be done on non-conformity report Team-01-ST2 (open at the Central Office and at Regional Offices 6 to 10). The status of these actions, along with LDC-01-ST2 which will be validated at the Albay Provincial Office when it is due for audit, will be verified at the succeeding audits. To ensure maintenance of certification, it is imperative under ISO rules that these continual improvement actions are effectively implemented in a timely manner.

We assure CIP's support to your organization's continuing quest for excellence.  
Best regards.

Very truly yours,  
CERTIFICATION INTERNATIONAL

**JOSELITO C. SOLER**  
President & Managing Director